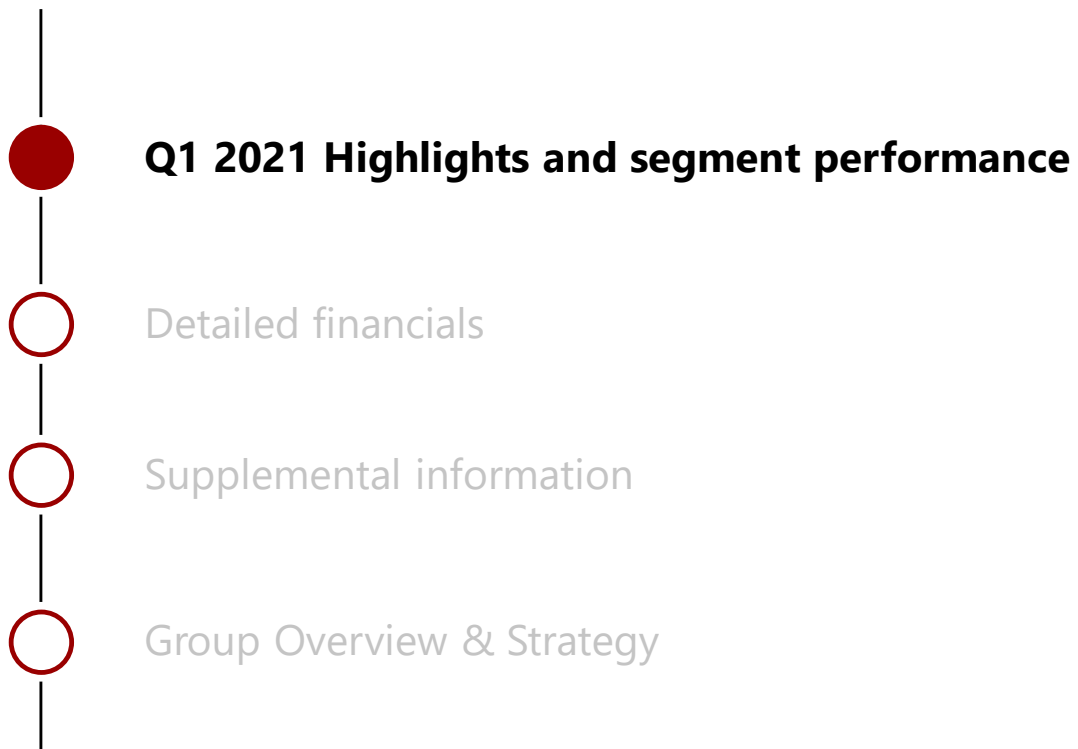


Q1 2021 Earnings

Anas Abuzaakouk, CEO
Enver Sirucic, CFO

26 April 2021



Highlights Q1 2021

EARNINGS

- **Net Profit of €74m in Q1 '21, EPS of €0.83, and RoTCE of 10.2% (normalized: 14.3%)**
- Pre-provision profit of €179m and CIR at 40.5%
- Risk cost of €29m ... no ECL reserves released
- Regulatory charges of €54m representing 90% of full year charge

BALANCE SHEET & CAPITAL

- Customer loans +3% and interest-bearing assets +2% vYE
- **CET1 ratio (post dividend) of 14.2%, up 20bps vYE**
- Dividend distributions ... Paid €40m dividend in Q1 '21, plan to pay €420m dividends (€4.72 per share) in Q4 '21 subject to AGM / regulatory approvals, and accrued €37m Q1 '21 dividend
- Additional excess capital of €382m (post-dividend deductions) above 12.25% CET1 target

OUTLOOK

- **Target 2021: RoTCE > 13% and CIR < 41%**
- Medium-term targets: RoTCE > 15% and CIR < 40%
- €420m dividends (€4.72 per share), to be proposed to AGM in Q4 '21 (after ECB announcement)
- Signed deal to acquire DEPFA Bank plc, closing expected in H2 '21 ... capital accretive Day 1
- Capital Markets Day moved to November 2021

Financial performance

Key highlights



P&L € millions	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
Core revenues	297	292	2%	298	-
Operating income	301	296	2%	302	-
Operating expenses	(122)	(125)	(3%)	(145)	(16%)
Pre-provision profit	179	171	5%	158	14%
Regulatory charges	(54)	(36)	49%	(6)	789%
Risk costs	(29)	(55)	(47%)	(45)	(35%)
Profit before tax	96	81	20%	107	(10%)
Net profit	74	61	20%	83	(11%)

Ratios	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
RoCE	8.6%	7.5%	1.1pts	9.7%	(1.1pts)
RoTCE	10.2%	9.1%	1.1pts	11.5%	(1.3pts)
CIR	40.5%	42.3%	(1.8pts)	47.9%	(7.4pts)
Risk cost ratio	0.29%	0.58%	(0.29pts)	0.44%	(0.15pts)

Normalized					
Net profit	103	79	31%	76	35%
RoCE	12.0%	9.6%	2.4pts	8.9%	3.1pts
RoTCE	14.3%	11.6%	2.7pts	10.6%	3.7pts

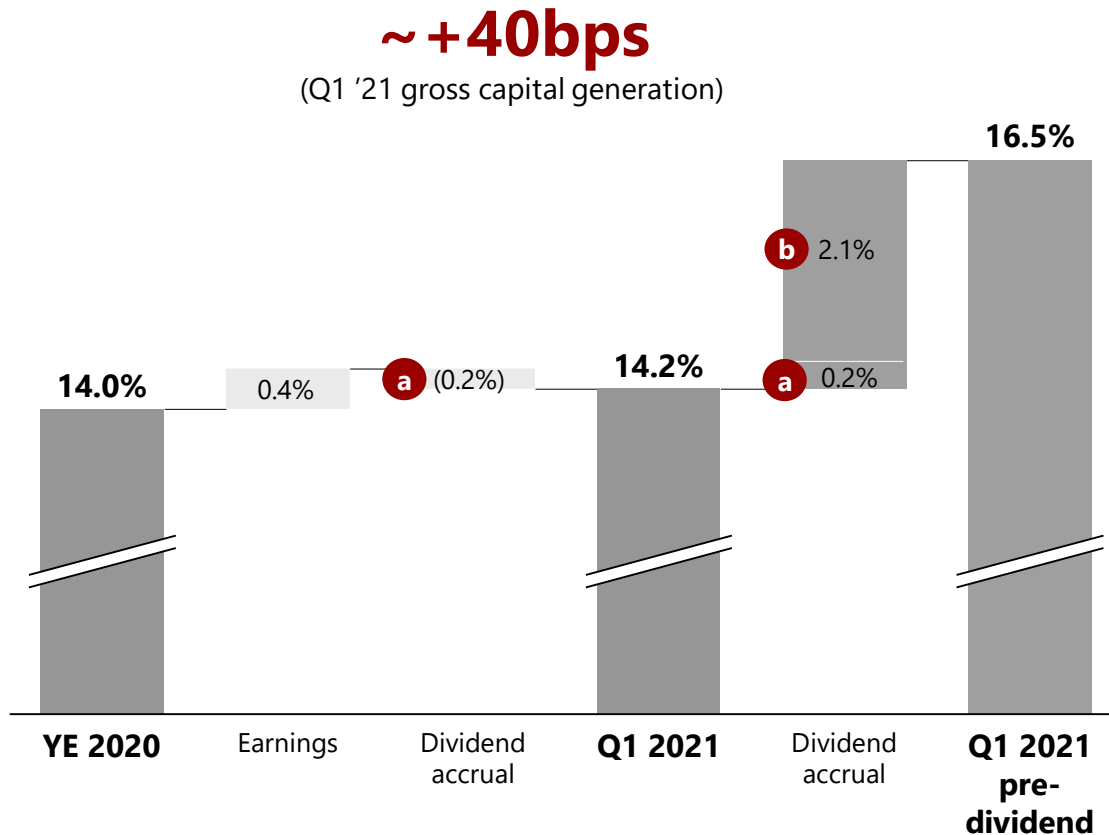
Balance Sheet & Capital € millions	Q1 '21	Q4 '20	vPQ
Total assets	52,975	53,128	-
Interest-bearing assets	41,260	40,410	2%
Customer loans	33,015	32,004	3%
Customer deposits	32,041	32,415	(1%)
Common Equity	3,439	3,423	-
Tangible Common Equity	2,899	2,871	1%
CET1 Capital	2,838	2,807	1%
Risk-weighted assets	20,053	20,072	-
CET1 Ratio (post dividend)	14.2%	14.0%	0.2pts

Per share data	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
Earnings (€)	0.83	0.69	19%	0.93	(11%)
Book value (€)	38.70	36.84	5%	38.93	(1%)
Tangible book value (€)	32.62	30.41	7%	32.65	-
Shares outstanding (€ m)	88.9	87.9	1%	87.9	1%

Note: All equity, capital, ratios and per share data reflect deduction of remaining €420m earmarked dividend from 2019/2020 profits as well as €37m dividend accrual for Q1 '21

Capital development ... CET1 ratio (FL)

Strong capital position



Capital distribution plans

- ✓ €40m dividend paid in Q1 '21 in line with ECB recommendation
- a** €37m dividends accrued based on dividend policy for Q1 '21 earnings
- b** €420m dividends (€4.72 per share) relating to 2019/2020 profits to be distributed in Q4 '21*

Capital development

- +40bps gross capital generation; RWAs flat

Excess capital

- Additional excess capital €382m (post-dividend deductions) above 12.25% CET1 target

Other items

- City of Linz receivable fully provisioned through prudential filter in 2020 with no impact on capital distribution plans in worst-case scenario

*subject to shareholder and regulatory approvals.

Financial performance

€ millions	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
Core revenues	222.8	229.9	(3%)	219.4	2%
Net interest income	163.1	168.1	(3%)	164.4	(1%)
Net commission income	59.7	61.8	(3%)	54.9	9%
Operating income	224.6	232.4	(3%)	222.7	1%
Operating expenses	(89.4)	(90.1)	(1%)	(90.4)	(1%)
Pre-provision profit	135.2	142.3	(5%)	132.2	2%
Regulatory charges	(30.5)	(25.2)	21%	(4.6)	563%
Risk costs	(15.4)	(42.2)	(64%)	(21.4)	(28%)
Profit before tax	89.3	74.9	19%	106.3	(16%)
Net profit	67.0	56.2	19%	79.7	(16%)

Ratios

in %	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
RoCE	18.3%	15.3%	3.0pts	21.5%	(3.2pts)
RoTCE	21.6%	18.3%	3.3pts	25.3%	(3.7pts)
CIR	39.8%	38.8%	1.0pts	40.6%	(0.8pts)
NPL ratio	1.9%	1.7%	0.2pts	1.9%	-
Risk cost ratio	0.31%	0.92%	(0.61pts)	0.44%	(0.13pts)

Customer development

€ millions	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
Housing loans	14,861	13,266	12%	14,331	4%
Consumer and SME	4,994	5,042	(1%)	4,915	2%
Total assets	19,856	18,308	8%	19,246	3%
Total assets (average)	19,615	18,217	8%	19,163	2%
Risk-weighted assets	8,091	8,614	(6%)	8,029	-
Customer deposits	25,790	24,124	7%	25,837	-
Customer deposits (average)	25,405	23,925	6%	24,805	2%

Q1 '21 net profit of €67m, up 19% vPY primarily due to lower risk costs ... average net asset growth +8% vPY driven by housing loans

Pre-provision profit of €135m for Q1 '21, down (5%) vPY ... Core revenues down (3%), still impacted by COVID-19, and operational expenses down (1%)

Risk costs of €(15)m in Q1 '21, down (64%) vPY with no reserves released ... current payment holidays at 0.6% with 89% paying ratio on expired deferrals with average of 7-months ... 78% of loans, in active deferral or non-paying after deferral expiration, already captured in stage 2/3

Continued executing various operational and strategic initiatives to drive efficiency and profitable growth across our Retail & SME franchise

Financial performance

€ millions	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
Core revenues	69.7	69.1	1%	69.0	1%
Net interest income	61.0	58.4	4%	59.0	3%
Net commission income	8.7	10.7	(19%)	10.0	(13%)
Operating income	74.4	70.7	5%	70.1	6%
Operating expenses	(18.6)	(21.3)	(13%)	(19.1)	(3%)
Pre-provision profit	55.8	49.4	13%	51.0	9%
Regulatory charges	(6.9)	(6.5)	6%	(0.9)	667%
Risk costs	(15.1)	(11.9)	27%	(19.1)	(21%)
Profit before tax	33.8	31.0	9%	31.1	9%
Net profit	25.4	23.3	9%	23.3	9%

Ratios

in %	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
RoCE	9.6%	8.8%	0.8pts	8.6%	(1.0pts)
RoTCE	11.6%	11.1%	0.5pts	10.6%	(1.0pts)
CIR	25.0%	30.1%	(5.1pts)	27.2%	2.2pts
NPL ratio	1.1%	1.0%	0.1pts	1.2%	0.1pts
Risk cost ratio	0.43%	0.35%	0.08pts	0.54%	0.11pts

Customer development

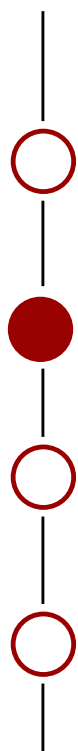
€ millions	Q1 '21	Q1 '20	vPY	Q4 '20	vPQ
Corporate lending	4,227	4,858	(13%)	4,060	4%
Asset backed lending	4,955	4,921	1%	4,954	-
Public clients	5,046	3,675	37%	4,899	3%
Total assets	14,228	13,454	6%	13,913	2%
Total assets (average)	13,800	13,088	5%	13,813	-
Risk-weighted assets	7,516	7,977	(6%)	7,431	1%
Customer deposits	5,457	4,577	19%	5,902	(8%)
Customer deposits (average)	5,851	4,994	17%	5,613	4%

Q1 '21 net profit of €25m, up 9% vPY ... average net assets up 5% vPY driven by growth in public sector lending

Pre-provision profit €56m in Q1 '21, up 13% vPY ... Operating income up 5% and operating expenses down (13%)

Risk costs of €(15)m in Q1 '21, of which ~€(13)m general reserves ... no reserves released ... current payment holidays of 0.1% with 100% paying ratio on expired deferrals ... continued positive development across customer base

Maintaining disciplined and conservative underwriting ... will remain patient and continue to focus on risk-adjusted returns



- Q1 2021 Highlights and segment performance
- **Detailed financials**
- Supplemental information
- Group Overview & Strategy

P&L & key ratios

P&L € millions	Q1 '21	Q1 '20	vPY	vPQ	Key ratios	Q1 '21	Q1 '20	vPY	vPQ
Net interest income	229.6	219.9	4%	(2%)	Return on Common Equity	8.6%	7.5%	1.1pts	(1.1pts)
Net commission income	67.7	71.9	(6%)	5%	Return on Tangible Common Equity	10.2%	9.1%	1.1pts	(1.3pts)
Core revenues	297.3	291.8	2%	-	Net interest margin	2.28%	2.32%	(0.04pts)	-
Other revenues	3.7	3.8	(3%)	(12%)	Cost-income ratio	40.5%	42.3%	(1.8pts)	(7.4pts)
Operating income	301.0	295.6	2%	-	Risk cost ratio	0.29%	0.58%	(0.29pts)	(0.15pts)
Operating expenses	(121.8)	(125.0)	(3%)	(16%)	Earnings per share (in €)	0.83	0.69	19%	(11%)
Pre-provision profit	179.2	170.6	5%	14%	Tangible book value per share (in €)	32.62	30.41	7%	-
Regulatory charges	(54.2)	(36.4)	49%	789%					
Risk costs	(29.3)	(55.0)	(47%)	(35%)					
Profit before tax	96.4	80.5	20%	(10%)					
Income taxes	(23.0)	(19.3)	19%	(6%)					
Net profit	73.6	61.2	20%	(11%)					

Net interest income down (2%) vPQ due to daycount; up +4% vPY due to higher interest-bearing assets in prior quarters

NCI +5% vPQ ... slight recovery despite partial lockdown during Q1 '21

Regulatory costs up 49% vPY due to Commercialbank case in 2020 and higher balances

Risk costs of €(29)m in Q1 '21 ... no reserves released

Balance sheet

Growing overall balance sheet thru increased interest-bearing assets

Balance sheet € millions	Q1 '21	Q4 '20	vPQ	Capital & RWA € millions	Q1 '21	Q4 '20	vPQ
Customer loans	33,015	32,004	3%	Common equity	3,439	3,423	-
Securities and bonds	6,775	7,531	(10%)	Tangible common equity	2,899	2,871	1%
Credit institutions and cash	11,054	10,921	1%	CET1 capital	2,838	2,807	1%
Other assets	2,131	2,671	(20%)	Risk-weighted assets	20,053	20,072	-
Total assets	52,975	53,127	-	CET1 Ratio	14.2%	14.0%	0.2pts
<i>thereof Average interest-bearing assets</i>	40,824	40,851	-	Leverage ratio	6.1%	6.1%	-
Customer deposits	32,041	32,415	(1%)	Liquidity Coverage Ratio	229%	231%	(2pts)
Own issues	6,719	6,475	4%				
Credit institutions	7,628	7,522	1%				
Other liabilities	2,217	2,358	(6%)				
Common equity	3,439	3,423	-				
Dividend accrual	457	460	(1%)				
AT1 capital & Minorities	475	474	-				
Total liabilities & equity	52,975	53,127	-				

Stable average interest-bearing assets vPQ thru mix of growth in customer loans offsetting lower securities and bonds ... Risk weighted assets stable vPQ

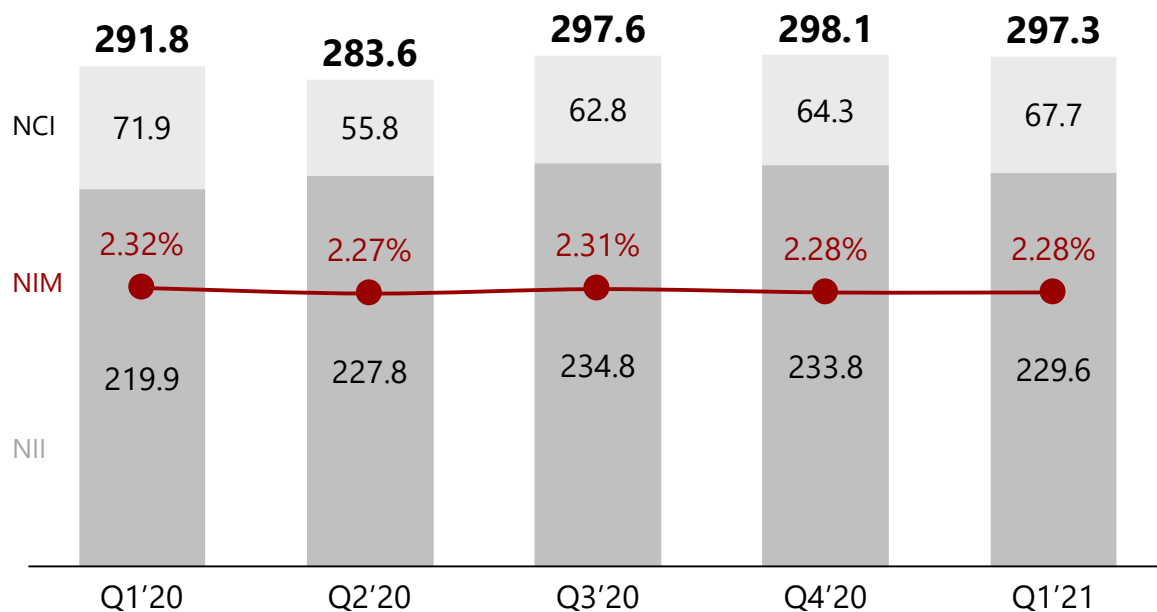
Issued €500m 20yr mortgage covered bond at MS+4bps

Tangible Common Equity +1% vPQ and CET1 ratio at 14.2% (+20bps) post deduction of €420m earmarked dividend (for 2019 and 2020) and €37m dividend accrual (for Q1 2021)

P&L details – core revenues

Solid core revenues in Q1 '21 ... NCI continues recovery

€ millions



Customer loans | Average interest-bearing assets | € billions

	Q1'20	Q2'20	Q3'20	Q4'20	Q1'21
Customer loans	31.1	31.4	31.5	32.0	33.0
Average interest-bearing assets	38.1	40.4	40.4	40.9	40.8

Net interest income (NII) down (2%) vPQ ... net interest margin (NIM) at 2.28% in Q1 '21

- Decrease in Q1 '21 mainly related to day count
- Stable NIM at 2.28% with positive underlying trend resulting from increasing average interest-bearing assets in prior quarters
- Changing asset mix over time (more secured vs. unsecured lending) impacting overall NIM
- Interest rate sensitivity (primarily exposed to 3-months-Euribor) +/- 100 bps parallel shift in interest rates = +/- € 100m NII/year

Net commission income (NCI) up 5% vPQ

- Ongoing recovery in Q1 '21 ... stronger advisory business despite partial lockdown in Q1 '21
- Still subdued activity in selected business areas compared to previous year ... down 6% vPY

Outlook for 2021

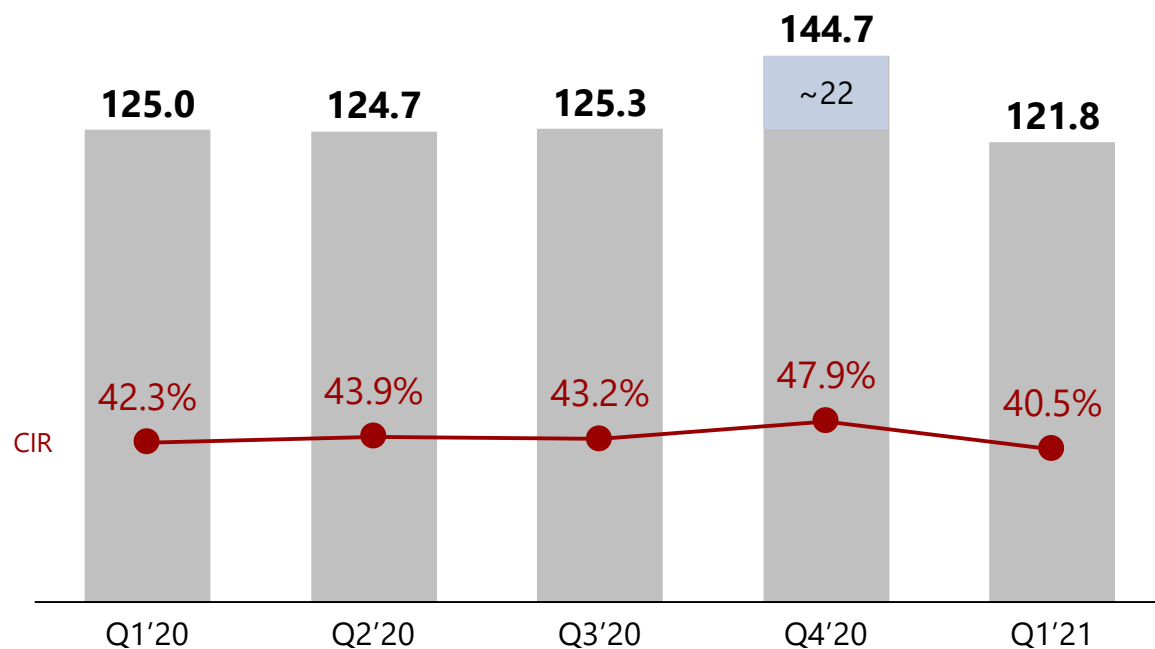
- Expect core revenues growing ~2% in 2021
- Anticipate subdued activity during H1 '21 followed by a normalized environment in H2 '21

P&L details – operating expenses

Costs targets on track

€ millions

- Core operating expenses
- Restructuring charges



CIR at 40.5% in Q1 '21 down (1.8pts) vPY

On track to meet full-year targets ... gradual decrease over the coming quarters resulting from efficiency measures

Adapting to post COVID-19 world ... planting the seeds for greater scale, greater digital engagement, and continued rollout of simplification initiatives across the Group

Outlook for 2021

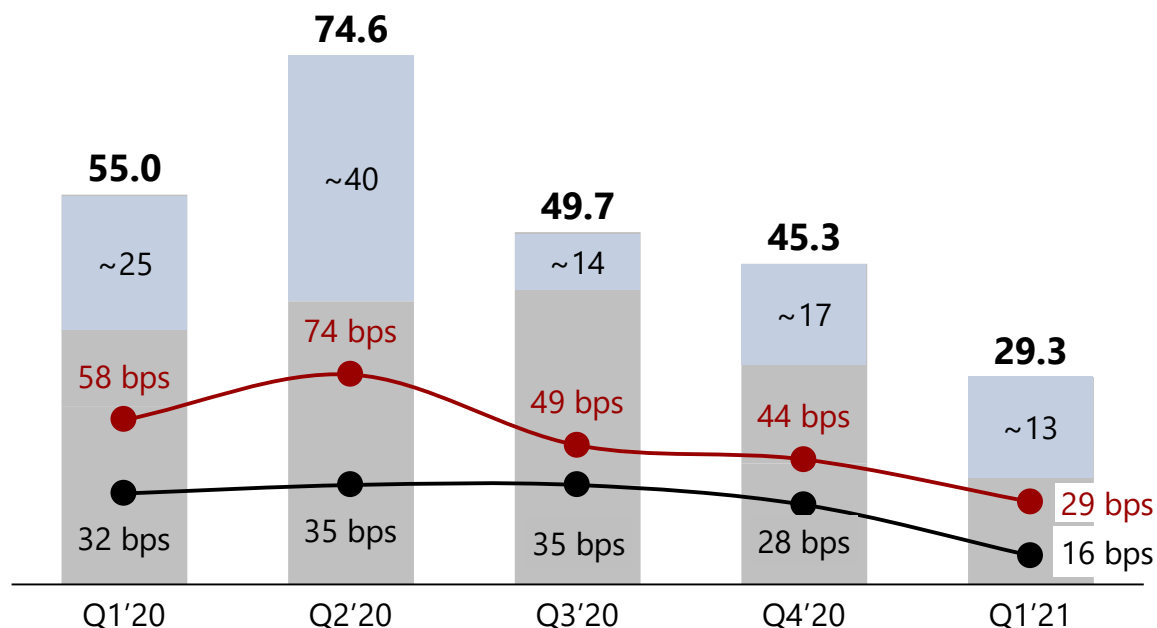
- Operating expenses expected below €485m in 2021 ... target cost-income ratio below 41%
- Mid-term cost-income ratio target below 40%

P&L details – risk costs

Strong underlying asset quality

€ millions

- Risk costs / average interest-bearing assets
- General reserve including macro-forecast, ECL and overlays
- Risk costs / average interest-bearing assets (w/o general reserve)



NPL ratio (as reported and excluding CoL)

1.6%	1.5%	1.5%	1.5%	1.5%
1.1%	1.1%	1.1%	1.1%	1.1%

Q1 '21 risk costs €29m ... risk cost ratio at 29bps

- Normal risk cost run-rate in Retail & SME of ~€16m
- €13m general reserves booked in Corporate & Public business
- No ECL reserves released

Maintain safe & secure balance sheet & portfolio risk management

- Focused on developed markets ... 76% DACH/NL region and 24% Western Europe / United States
- Conservative underwriting with a focus on secured lending ... 79% of customer loans is secured or public sector lending

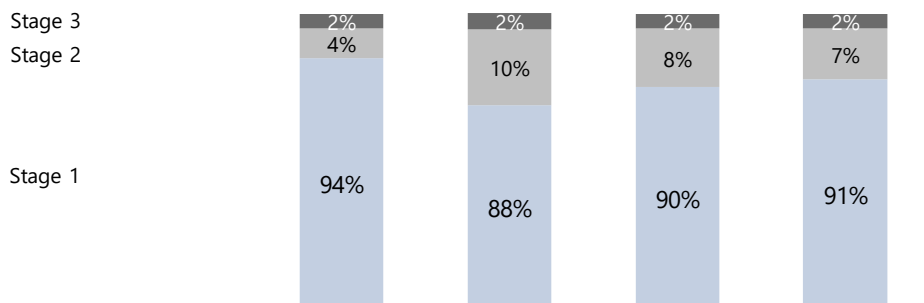
Outlook for 2021

- Expected >40% reduction vs. 2020 based on current macroeconomic assumptions ... no ECL reserve releases included in outlook

Details on reserves

Continuing to remain prudent despite improved economic forecast

IFRS 9 Migration- Customer Segment Assets

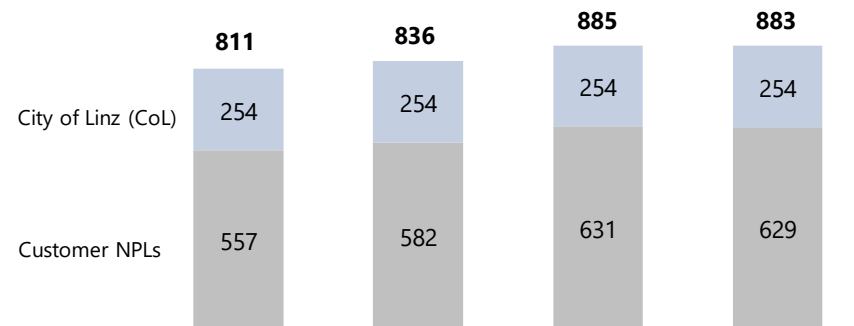


€ billions	Q4 '19	Q2 '20	Q4 '20	Q1 '21
Customer Segments	31.3	32.4	33.2	34.1
less Public Sector	3.4	4.4	4.9	5.6
Asset base	27.9	28.0	28.3	28.5

ECLs (Stage 1&2) and SPECIFIC RESERVES (Stage 3)

€ millions	Q4 '19	Q2 '20	Q4 '20	Q1 '21
Stage 1	39	67	67	69
Stage 2	17	56	64	80
Stage 3	205	226	271	279
Total Reserves	262	349	402	428
Total reserve ratio %	0.9%	1.2%	1.4%	1.5%

Non-performing stage 3 loans, in €m



	Q4 '19	Q2 '20	Q4 '20	Q1 '21
NPL ratio excl. CoL	1.1%	1.0%	1.1%	1.1%
NPL cash coverage excl. CoL	37%	39%	46%	47%
NPL ratio	1.7%	1.5%	1.5%	1.5%
NPL cash coverage	32%	36%	62%	63%

Key developments

NPL ratio (excluding City of Linz) flat at 1.1% ... cash coverage of 47%

Total reserves of €428, up €26m vYE '20 (+6%) ... total reserve ratio at 1.5%

Total ECL of €149m, up €18m (+14%) vYE '20 ... of which €56m (38%) comprised of management overlay ... monitoring economic recovery H2 '21

NPE backstop regulatory requirements fully met as of Q1 '21 (including all transitional step-ups)

City of Linz receivable fully provisioned through prudential filter in 2020 with no impact on capital distribution plans in worst-case scenario

2021 Outlook

OUTLOOK 2021

Core revenues
FY '20: €1,171m **~2% growth**

Other income
FY '20: €1m **€0m expected**

Operating expenses:
FY '20: €520m **Below €485m**

Regulatory charges
FY '20: €59m **~€60m expected**

Risk costs
FY '20: €225m **> 40% reduction**

TARGETS

2021

RoTCE
> 13%

CIR
< 41%

MID-TERM

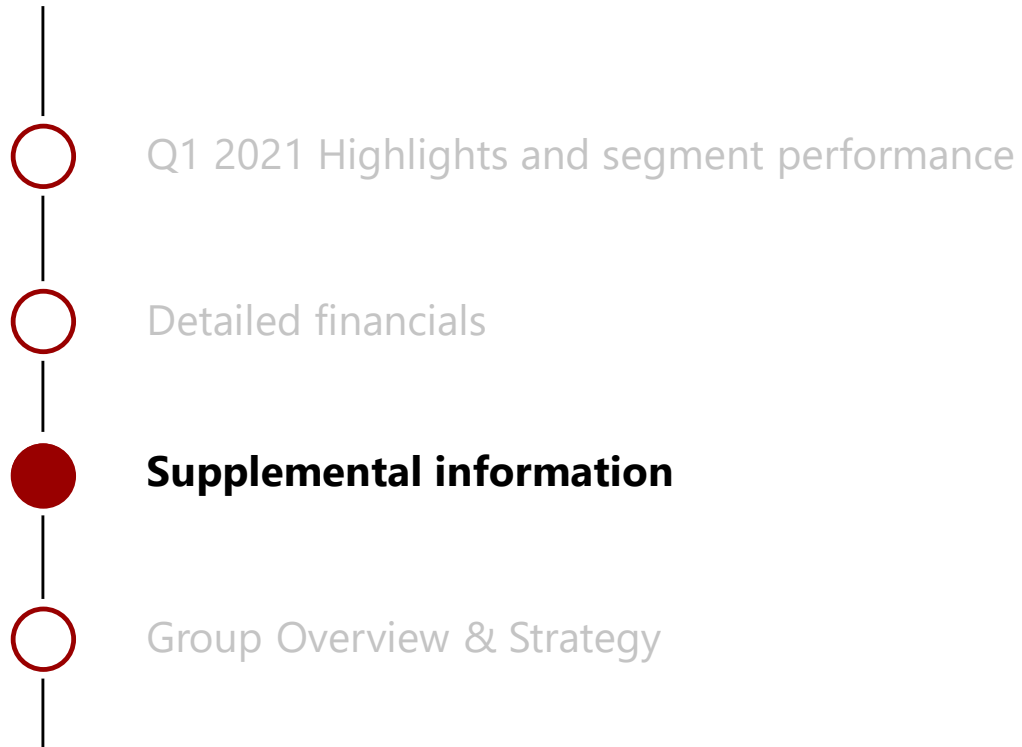
Based on normalized environment

RoTCE
> 15%

CIR
< 40%

Annual General Meeting
Q4 '21

Capital Markets Day
November '21

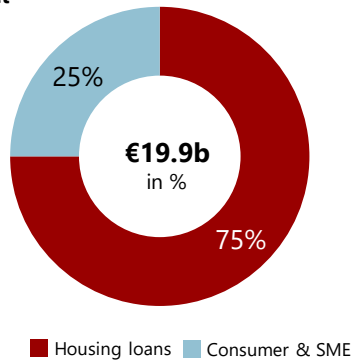


Customer businesses €34.1 billion

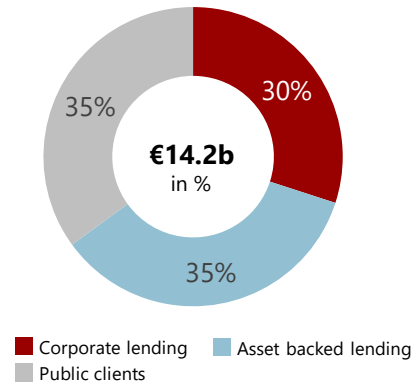
As of March 2021

RETAIL & SME

By product



CORPORATES & PUBLIC



CUSTOMER BUSINESSES

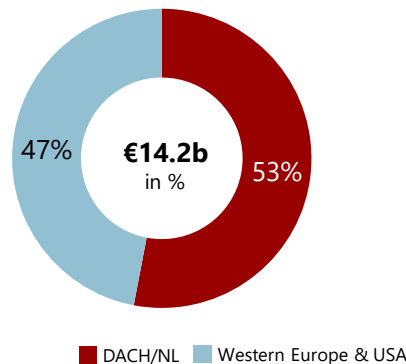
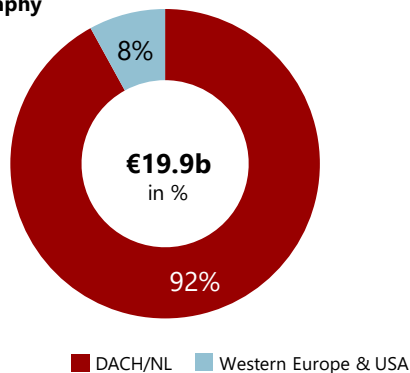
€34.1 billion of which ...

79%
Secured or public
sector lending

76%
Lending in
DACH/NL

24%
Western Europe &
USA

By geography



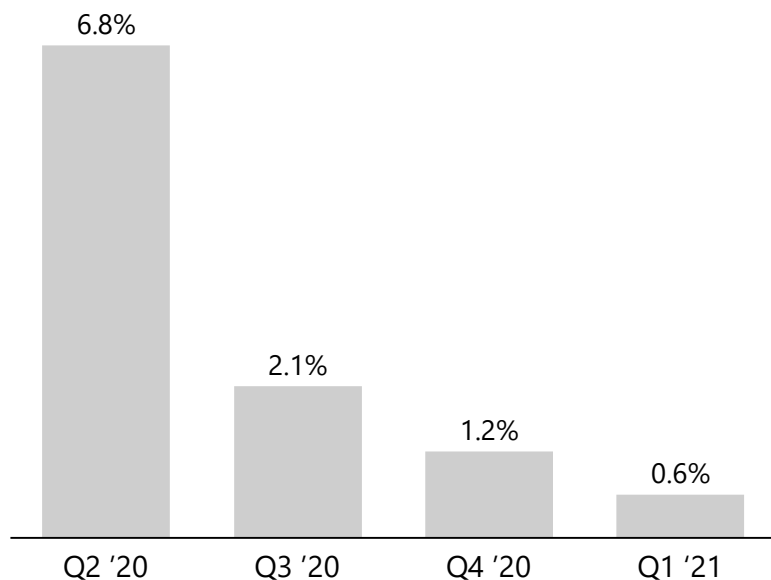
Retail & SME

Portfolio overview of €19.9b of customer loans and leases

Payment deferral overview

	Assets Q1 '21 (€b)	NPL ratio			Reserve development			Reserve ratio			Payment holiday		paying ratio (expired deferrals)
		Q4 '19	Q4 '20	Q1 '21	Q4 '19	Q4 '20	Q1 '21	Q4 '19	Q4 '20	Q1 '21	31.12.2020	31.03.2021	
Housing Loans	14.9	1.8%	1.5%	1.3%	76	93	94	0.88%	0.65%	0.64%	1.0%	0.4%	90%
Consumer & SME	5.0	1.9%	2.8%	3.1%	100	188	200	2.39%	3.79%	4.00%	1.7%	1.5%	87%
Total Retail & SME	19.9	1.9%	1.9%	1.9%	176	281	294	0.96%	1.46%	1.48%	1.2%	0.6%	89%

Payment Holidays Trend Development



Key developments

Highly collateralized Retail & SME business (81%) ... primarily mortgages

Consumer & SME lending primarily personal loans to primary banking customers (~80%)

Total reserve build of +€13m (+5%) vs YE '20 and increase in reserve ratio from 146bps to 148bps

89% of expired payment deferrals are current (paying again) with average payment period of 7 months

78% of loans, in active deferral or non-paying after deferral expiration, already captured in stage 2/3

In Austria, public moratorium expired with 31 January 2021 ... Overall, very positive customer behavior, but we will remain prudent and cautious

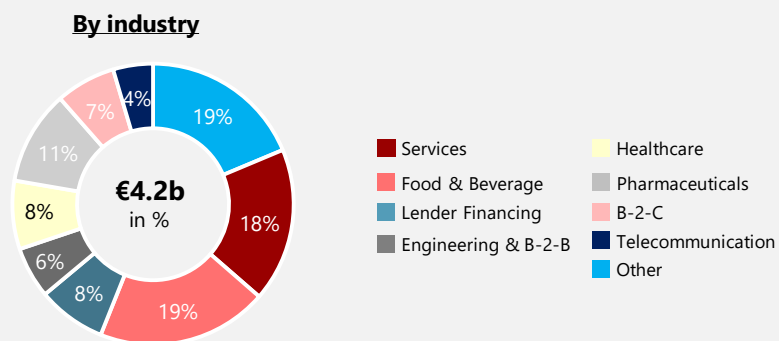
Corporates & Public

Portfolio overview of €14.2 billion of customer loans ... whereof €5.0b in public sector

Payment deferral overview

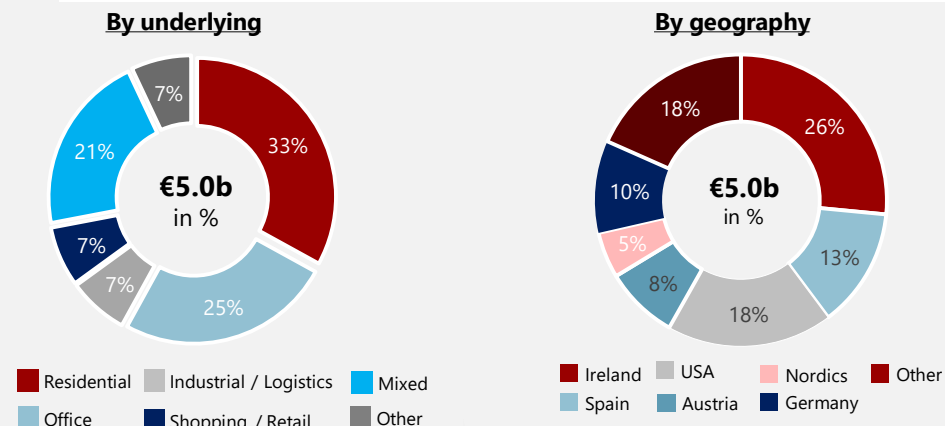
	Assets Q1 '21 (€b)	NPL ratio			Reserve development			Reserve ratio			Payment holiday		paying ratio (expired deferrals)
		Q4 '19	Q4 '20	Q1 '21	Q4 '19	Q4 '20	Q1 '21	Q4 '19	Q4 '20	Q1 '21	31.12.2020	31.03.2021	
Total Corporates and Public	14.2	1.0%	1.2%	1.1%	77	115	130	0.58%	0.82%	0.91%	0.2%	0.1%	100%
Corporate & Asset Backed Lending	9.2	1.4%	1.8%	1.7%	76	114	129	0.78%	1.27%	1.40%	0.4%	0.1%	100%

CORPORATE LENDING ... €4.2; 4% vPQ



- Disciplined and conservative underwriting over the years focused on risk-adjusted returns and not chasing volume growth
- Proactively managing higher-risk cyclical exposures ... De-minimis remaining exposure of €22m (down by ~ 81% vs YE'19)

ASSET BACKED LENDING ... €5.0b; flat vPQ



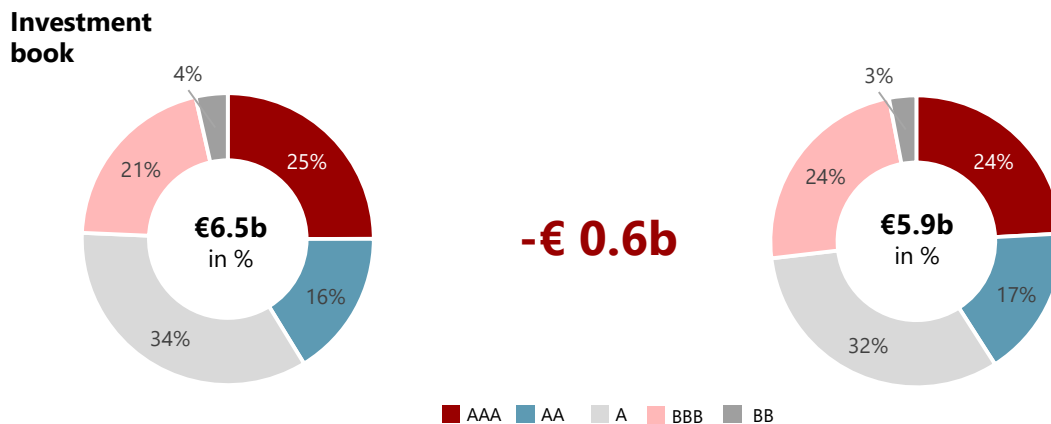
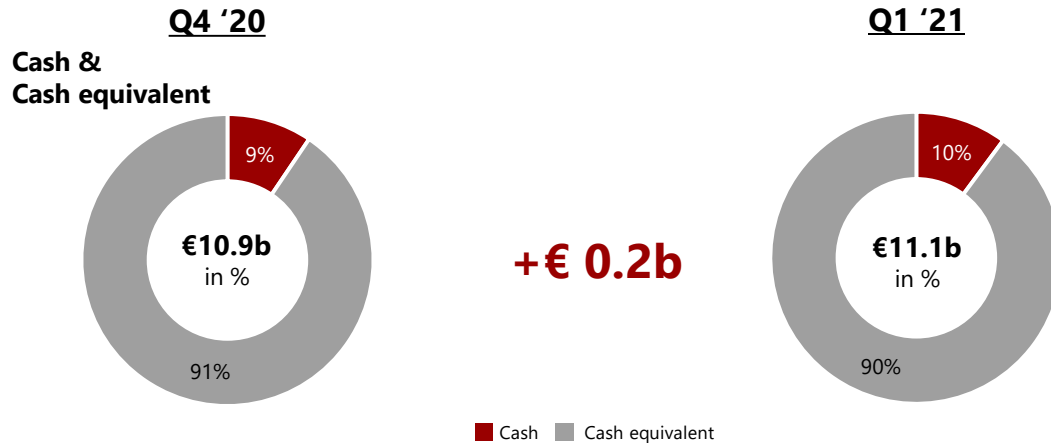
Underwriting overview

- Historically disciplined underwriting:
- Senior secured
 - Day 1 LTC/V < 65%
 - Interest Coverage Ratio (ICR >2.0x)

Comments

- Resilient portfolio performance through lockdowns with continued 1Q '21 improving fundamentals
- Direct exposure to Hotel/Retail of ~ 8%, of which ~16% NPL, proactive management and conservative LLPs
- Hotel/Retail with over 39% avg. pay down, ~6 months interest reserve

Investment book and Cash



As of Q1 '21, cash and cash equivalents (mainly money at central banks) at €11.1b ... TLTRO III of €6.4b

Investment book primarily serves as liquidity book of the Bank

Focus on low credit risk, high liquidity, shorter duration and solid diversification in terms of geography and issuers:

- No non-performing assets
- 97% portfolio investment grade, with 73% A or higher
- Weighted average life of 3.9 years
- 320 positions, average size ~€18m

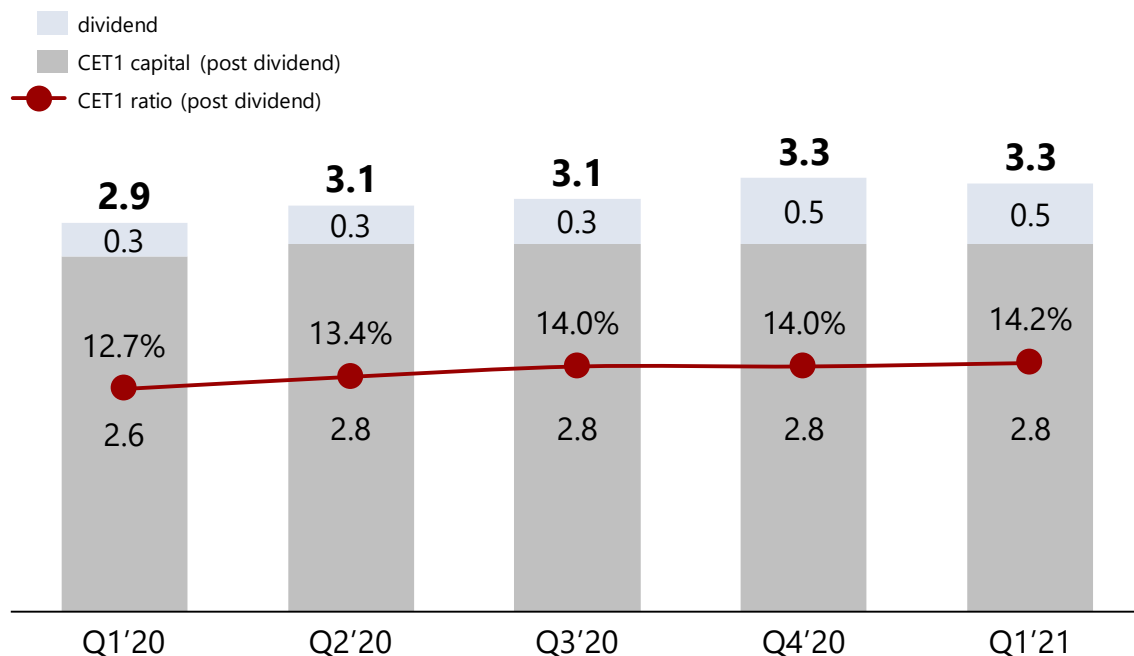
Regulatory Capital

Strong capital position

€ billions



CET1 Capital and ratios



RWA | € billions | Tier 1 ratio | Total capital ratio | Leverage ratio

RWA	Tier 1 ratio	Total capital ratio	Leverage ratio
20.9	14.1%	16.3%	6.3%
20.8	14.8%	17.0%	5.9%
20.2	16.3%	19.6%	6.4%
20.1	16.4%	19.6%	6.1%
20.1	16.5%	19.8%	6.1%

Note: All ratios post dividend accrual

Capital distribution plans:

- ✓ €40m dividend paid in Q1 '21 in line with ECB recommendation
- €37m dividends accrued based on dividend policy for Q1 '21 earnings
- €420m dividends (€4.72 per share) relating to 2019/2020 profits to be distributed in Q4 '21 (subject to shareholder and regulatory approvals)

Capital development:

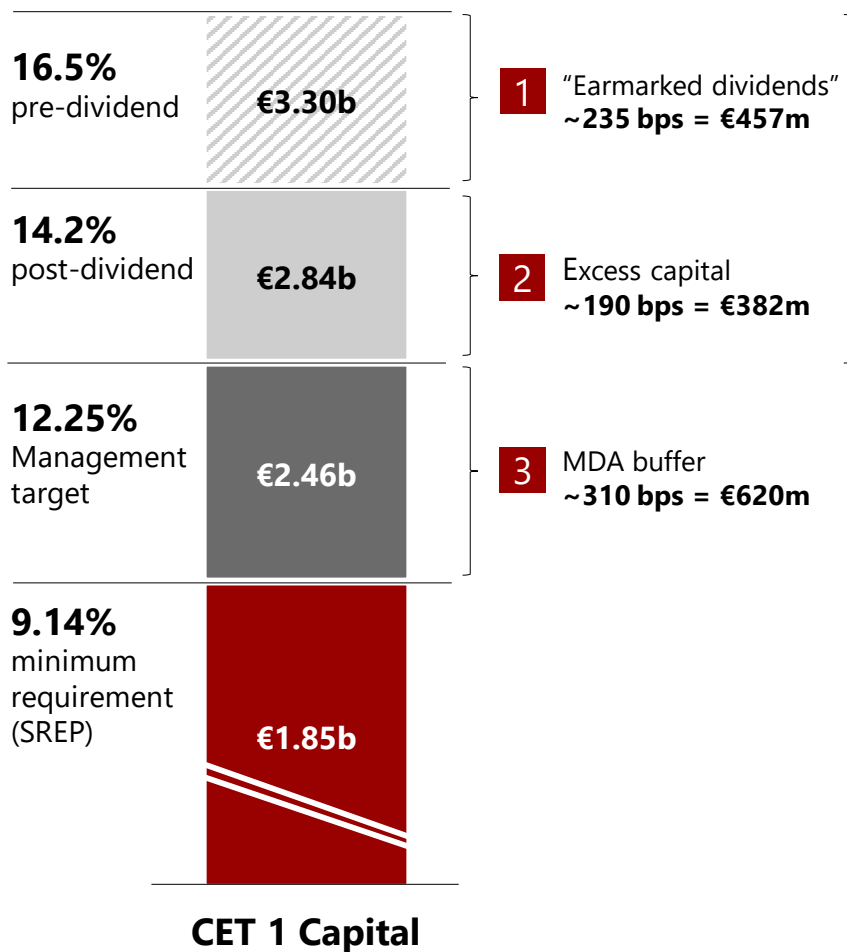
- Tier1 capital ratio increased to 16.5% and Total Capital ratio to 19.8% in Q1 '21
- Target CET1 ratio of 12.25% is ~310bps above MDA trigger of 9.14%
- Current CET1 ratio ~500bps above MDA trigger of 9.14%

Other:

- City of Linz receivable fully provisioned through prudential filter in 2020 with no impact on capital distribution plans in worst-case scenario

Capital distribution update

Consistent average annual capital generation through earnings **+220bps** since 2017



~425 bps = €839m Total Excess capital

- 1 Dividends of **€457m** deducted from CET1 capital ...
 - €420m dividends relating to 2019/2020 profits
 - €37m dividends accrued for Q1 '21 earnings
- 2 In addition **€382m** excess capital versus CET1 target 12.25% ... earmarked for organic growth, M&A and/or share buybacks
- 3 CET1 target 12.25% represents **+311bps** (~€620m) buffer to SREP 9.14%

Capital distribution plans:

- ✓ €40m dividend paid in Q1 '21 in line with ECB recommendation
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- €420m dividends (€4.72 per share) relating to 2019/2020 profits to be distributed in Q4 '21 (subject to shareholder and regulatory approvals)



COMPANY PROFILE

One of Austria's leading banking groups with **2.3 million customers across DACH/NL region**

2020 results: €284m net profit, 10.2% RoTCE, CIR 44.3% and CET1 ratio (post dividend) 14.0% ... against backdrop of global pandemic and prudent and conservative provisioning

Focused on developed markets ... DACH/NL region, Western Europe and the United States

Organic & inorganic growth in DACH/NL region and developed markets

Delivering simple, transparent and reliable financial products and services that meet our customer's needs across multiple brands and channels

Developing more towards a Retail & SME franchise ... targeting mid-term 80% profit contribution from Retail & SME versus 67% in 2019

CAPITAL MANAGEMENT



Focused on organic and inorganic growth



Dividend policy of 50% payout ratio of net profits



Committed to returning excess capital to shareholders

TARGETS

2021

RoTCE
>13%

CIR
<41%

MID-TERM

Based on normalized environment

RoTCE
>15%

CIR
<40%

OUR STRATEGY



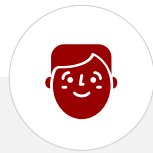
Strategy

4 pillars of our growth strategy



Growing in our core markets

- Our foundation is Austria with focus on DACH/NL region and developed markets
- Grow profitably into current account market share entitlement in Austria and address significant market opportunity in retail products across DACH/NL region
- Organic growth drivers ... Partnerships & platforms, enhancing digital engagement and growing share of wallet of 2.3 million customers
- Inorganic growth drivers ... pursuing earnings-accretive M&A meeting our Group RoTCE targets of at least 15%



Focus on Customer Centricity

- Build multi-channel and multi-brand franchise from branches-to-partners-to-platforms-to-digital products
- Physical network focused on high-touch and high-quality advisory
- Leverage technology to simplify processes and reduce complexity
- Enhance analytical capabilities to improve customer experience
- New partnerships and lending platforms to provide 24/7 customer access



Drive efficiency through operational excellence

- Our DNA is to focus on the things we control through “self-help” management
- Simplify, standardize, and automate products offerings across all channels
- Create simple end-to-end processes across the Bank
- Continuously optimize our processes, footprint, and technology infrastructure
- Embrace various forms of technological change and invest judiciously in technology



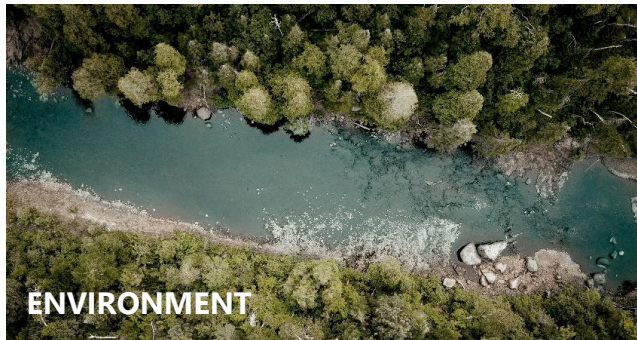
Maintaining a safe and secure risk profile

- Maintaining strong capital position, stable retail deposits and low risk profile
- Focus on mature, developed and sustainable markets
- Applying conservative and disciplined underwriting in markets we understand with focus on secured lending
- Maintain fortress balance sheet
- Proactively manage and mitigate non-financial risk

Committed to responsible, sustainable and profitable growth considering ESG

ESG embedded into our strategic roadmap

Committed to responsible, sustainable and profitable growth



- Reduce own Scope 1 and Scope 2 CO2 emissions mid-term
- Switch to 100% green electricity mid-term ... already at 97% as of YE '20 ... as of 1 January 2021, all Südwestbank locations switched to green energy suppliers
- Continuously increasing ESG-related products – both for environmental and social factors
- Lending/exclusion criteria for specific industries introduced in Q1 '21 ... low or no volumes in customer book already today: total exposure to defense industry, nuclear energy, fossil fuels and industries with other ethical risks represented less than 0.1% of Group exposure
- Planning a green bond issuance in 2021 ... subject to market conditions



- Empower our clients by continuously enhancing our services and digital/online functionalities for their financial well-being
- Empower our employees by offering broad-based career opportunities and focus on enhancing training and development programs
- Increase the number of women in management positions ... offering targeted development programs ... Women target quota introduced in Q1 '21: 33% in Supervisory Board and 33% in senior leadership team (including Managing Board) until 2027
- Intensify collaboration with dedicated partners, bundling activities across the region and drawing on our various franchise assets in support of our local communities



- Executive body of ESG-topics is the Non-Financial Risk & ESG Committee at Managing Board level
- Selective topics like Data Privacy & IT security are integrated in Supervisory Board Committees
- Establishing a clear governance to address climate risks ... addressing supervisory expectations and regulations
- Disclosure continuously enhanced, e.g. publication of diversity & inclusion policy in Q1 '21

For further details see: <https://www.bawaggroup.com/BAWAGGROUP/IR/EN/ES>

Bank transformation

Focusing on things we control and driving operational excellence

KEY METRICS

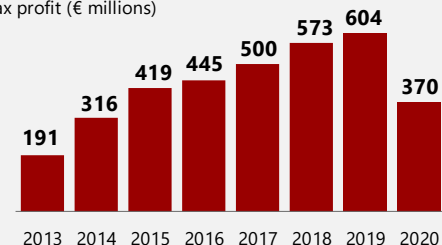
	2013	Private company			Public company			
		2014	2015	2016	2017	2018	2019	2020
RoTCE	11%	15%	17%	18%	15%	15%	16%	10%
C/I ratio	68%	54%	48%	46%	47%	44%	43%	44%
CET1 (FL) post dividend	9.4%	12.2%	12.3%	13.6%	13.5%	14.5%	13.3%	14.0%
NPL ratio	2.5%	2.0%	1.9%	1.7%	1.8%	1.7%	1.7%	1.5%
Assets (€b)	36.6	34.9	35.7	39.7	46.1	44.7	45.7	53.1

PILLARS OF OUR TRANSFORMATION

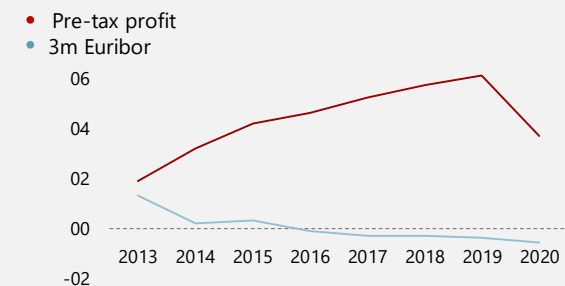
- ✓ Transformed business to address prolonged negative interest rate environment
- ✓ Structurally fixed cost base
- ✓ Focus on simple core products
- ✓ Focus on core markets ... exited CEE and non-core assets
- ✓ Discontinued trading activities
- ✓ Significantly increased profitability despite declining / negative rates
- ✓ More than doubled CET1 ratio
- ✓ Completed 9 acquisitions in DACH region since 2015 ... one further deal signed in Feb '21

Increased profitability ...

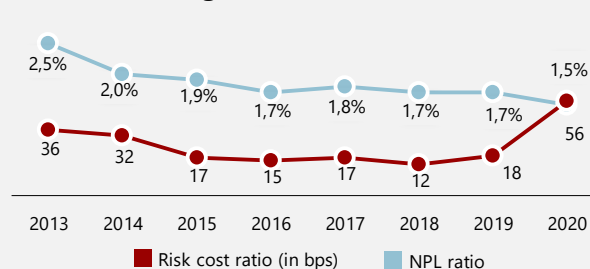
Pre-tax profit (€ millions)



... without relying on interest rates






















... maintaining fortress balance sheet



Proven M&A track record

Experienced with bolt-on acquisitions to build out customer franchise

	2021	DEPFA Bank plc	Signed deal to acquire DEPFA Bank plc, closing expected in 2H'21	
	2019	 Health AG ³⁾	€0.1b assets,	3k customers
	2019	 Zahnärztekasse AG	€1b factoring volume	
	2019	 BFL DIE IT-FINANZIERER	€0.6b assets	50k customers
	2018	 Deutscher Ring ²⁾ Bausparkasse AG	€0.5b assets	85k customers
	2017	 SÜDWESTBANK	€7.4b assets	100k customers
	2017	 PayLife SIX commercial card issuing business	1.7m cards	>500k customers
	2016	 start bausparkasse	€2b assets	500k customers
	2016	 IMMO-BANK	€1.6b assets	5k customers
	2015	 VB LEASING ¹⁾ LIKE IT. LEASE IT.	€0.7b assets	50k customers

Key M&A targets

- Continued focus on companies within the DACH/NL region and developed markets
- Assessing banks, specialty finance companies, performing loan portfolios, complimentary financial service companies and FinTechs
- Primary focus on core Retail & SME Banking (Mortgages, Consumer Lending, SME, Product Factories) and Specialty Finance (Leasing, Factoring)
- Targeting companies requiring operational turnaround through simplification, standardization and technology enhancement
- Also targeting wind-down / run-off opportunities to leverage restructuring advisory unit in both M&A and advisory capacity

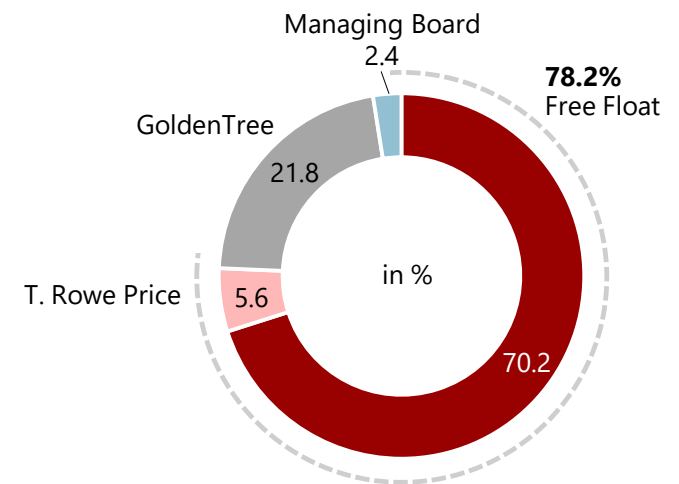
1) rebranded: easyleasing 2) rebranded: start:bausparkasse 3) rebranded: Health Coevo AG

Investor relations calendar

UPCOMING ROADSHOWS AND CONFERENCES

26 April	Digital one-on-one and Group Meetings after Q1 results
05 May	Goldman Sachs small/mid-cap conference
12 May	KBW European Financials Conference
12 May	UBS small/mid-cap conference
09 June	Goldman Sachs European Financials conference
26 July	BAWAG Group Q2 '21 Earnings Release
16 Sep	Citi small/mid-cap conference
22 Sep	BAML conference
28 Oct	BAWAG Group Q3 '21 Earnings Release
mid Nov	BAWAG Group Capital Markets Day
22 – 25 Nov	Citi Pan-Asia conference

SHAREHOLDER STRUCTURE



Number of shares: 89,142,237; Shares outstanding as of 26 April 2020: 88,855,047



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Annex – Definitions and abbreviations

After-tax earnings per share (EPS)

Net profit / weighted average number of shares outstanding (diluted)

B/S leverage

Total assets / IFRS equity

Common Equity Tier 1 capital (CET1)

including interim profit and deducts earmarked dividends

Common Equity Tier 1 ratio

Common Equity Tier 1 capital (CET1) / risk-weighted assets

Core revenues

The total of net interest income and net fee and commission income

Cost-income ratio

Operating expenses (OPEX) / operating income

Customer Loans

Loans to customers measured at amortized cost

Common equity

Equity attributable to the owners of the parent; excluding minorities, AT1 and deducted dividend accrual

FL ... Fully-loaded

Leverage ratio

Tier 1 capital (including interim profit and dividend accruals) / total exposure (calculation according to CRR)

Net interest margin (NIM)

Net interest income (NII) / average interest-bearing assets

NPL cash coverage

Stage 3 including prudential filter / NPL exposure economic

NPL ratio

NPL exposure economic / exposure

Pre-tax earnings per share

Profit before tax / weighted average number of shares outstanding (diluted)

Reserve ratio

Total reserves / Asset volume of customer segments excluding public lending

Return on common equity (RoCE)

Net profit / average IFRS common equity and deducted dividend accruals average equity based on 1 January 2018 due to IFRS 9 implementation

Return on tangible common equity (RoTCE)

Net profit / average IFRS tangible common equity and deducted dividend accruals; average equity based on 1 January 2018 due to IFRS 9 implementation

Risk cost ratio

Provisions and loan-loss provisions, impairment losses and operational risk (risk costs) / average interest-bearing assets

Tangible book value / share

IFRS tangible equity (excluding AT1 capital, deducted dividend accruals) / number of shares outstanding

Tangible common equity

Common equity reduced by the carrying amount of intangible assets

Total capital ratio

Total capital / risk-weighted assets

vPY ... versus prior year period

vpQ ... versus prior quarter period

vYE ... versus year-end