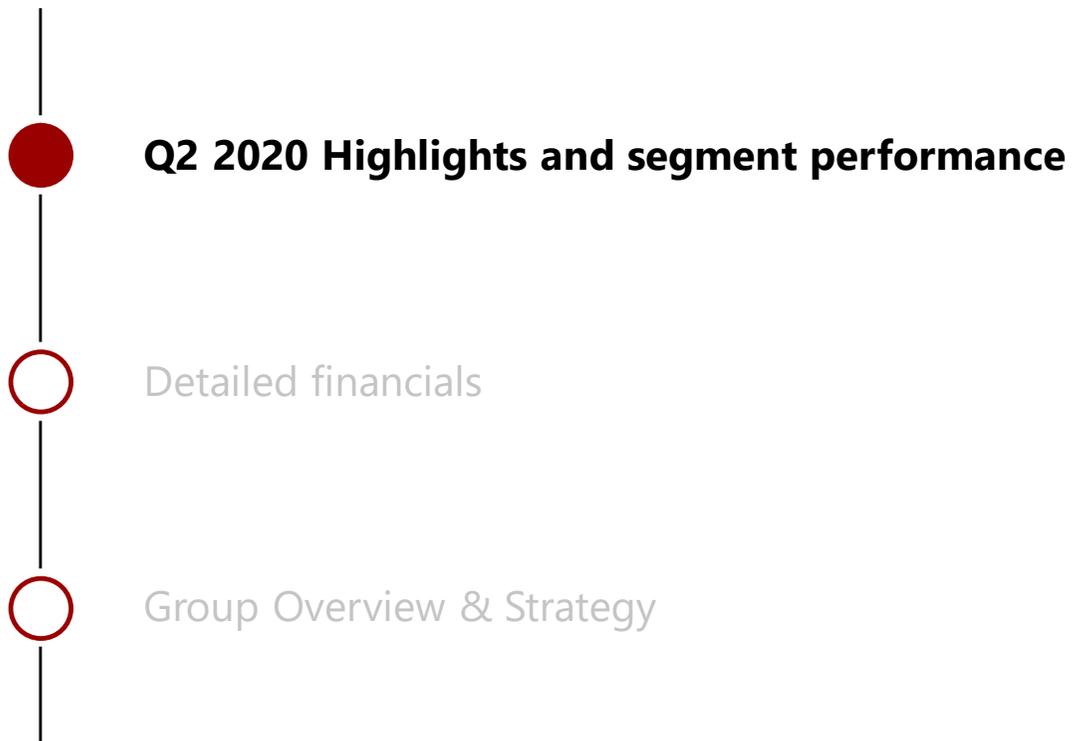


# **Q2 2020 Earnings**

Anas Abuzaakouk, CEO  
Enver Sirucic, CFO

28 July 2020



# Highlights Q2 2020

## EARNINGS

Net Profit of €61m, EPS of €0.70, and RoTCE 8.9%

**Pre-provision profit of €160m and CIR 43.9%**

Significant items: ECB Euro area adverse economic scenario (-12.6% in 2020; +3.3% in 2021) applied for macro assumptions resulting in **+€40m general reserves** across all segments

## BALANCE SHEET & CAPITAL

**Interest bearing assets: +10% vYE; Customer loan growth: +3% vYE**

CET1 ratio (post dividend) up +70bps in Q2 '20 to 13.4% as of June 2020

Full year 2019 and H1 '20 **dividend deducted from capital (€291m)**

Dividend distributions pending guidance from ECB/regulators

## OUTLOOK

Targeting **RoTCE ~10%** for full year 2020

Annual General Meeting on 30 October 2020

**Committed to medium-term targets: RoTCE >15% and CIR <40%**

# Financial performance

## Key highlights



<b>P&amp;L   € millions</b>	<b>Q2 '20</b>	<b>vPY</b>	<b>vPQ</b>	<b>H1 '20</b>	<b>vPY</b>
Core revenues	284	(2%)	(3%)	575	-
Operating income	284	(9%)	(4%)	580	(5%)
Operating expenses	(125)	(8%)	(0%)	(250)	(5%)
<b>Pre-provision profit</b>	<b>160</b>	<b>(10%)</b>	<b>(7%)</b>	<b>330</b>	<b>(5%)</b>
Regulatory charges	(3)	(14%)	(93%)	(39)	5%
Risk costs	(75)	388%	36%	(130)	376%
<b>Profit before tax</b>	<b>81</b>	<b>(50%)</b>	-	<b>161</b>	<b>(44%)</b>
<b>Net profit</b>	<b>61</b>	<b>(50%)</b>	-	<b>122</b>	<b>(44%)</b>

<b>Ratios</b>					
RoCE	7.4%	(6.3pts)	(0.1pts)	7.3%	(5.2pts)
RoTCE	8.9%	(7.3pts)	(0.2pts)	8.8%	(5.8pts)
CIR	43.9%	0.4pts	1.6pts	43.0%	0.1pts
Risk cost ratio	0.74%	0.58pts	0.16pts	0.66%	0.52pts

<b>Normalized</b>					
Net profit	55	(53%)	(32%)	136	(41%)
RoCE	6.6%	(6.4pts)	(3.3pts)	8.2%	(4.9pts)
RoTCE	8.0%	(7.4pts)	(3.9pts)	9.8%	(5.6pts)

<b>Balance Sheet &amp; Capital   € millions</b>	<b>Q2 '20</b>	<b>Q1 '20</b>	<b>vPQ</b>	<b>vYE</b>
Total assets	51,278	46,510	10%	12%
Interest-bearing assets	40,505	39,063	4%	10%
Customer loans	31,372	31,110	1%	3%
Customer deposits	30,255	29,638	2%	-
Common Equity	3,366	3,240	4%	2%
Tangible Common Equity	2,811	2,675	5%	3%
CET1 Capital	2,777	2,648	5%	3%
Risk-weighted assets	20,750	20,881	(1%)	2%
<b>CET1 Ratio (post dividend)</b>	<b>13.4%</b>	<b>12.7%</b>	<b>0.7pts</b>	<b>0.1pts</b>
Liquidity Coverage Ratio	209%	135%	74pts	63pts
Leverage ratio	5.9%	6.3%	(0.4pts)	(0.6pts)

<b>Per share data</b>	<b>Q2 '20</b>	<b>vPY</b>	<b>vPQ</b>	<b>H1 '20</b>	<b>vPY</b>
Earnings (€)	0.70	(43%)	-	1.39	(37%)
Book value (€)	38.28	6%	4%	38.28	6%
Tangible book value (€)	31.96	5%	5%	31.96	5%

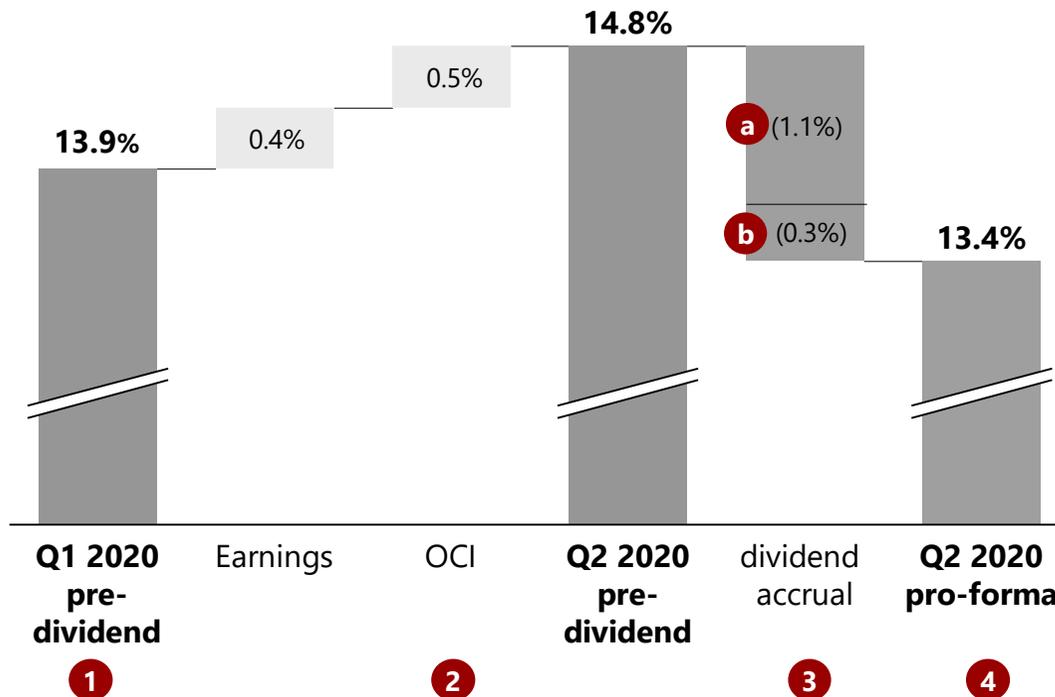
Note: €291m dividend deducted from Equity balances and CET1 capital in balance sheet, capital, ratios and per share data.

# Capital development ... CET1 ratio (FL)

Strong capital position

**~ +90bps**

(Q2'20 gross capital generation through earnings and OCI)



- 1 Q1 '20 CET1 ratio excluding dividend at 13.9%
- 2 OCI: primarily related to tightening credit spreads positively impacting OCI
- 3 **Dividend deduction of 140bps (€291m):**
  - a FY '19 dividend ~€230m and
  - b H1 '20 dividend accrual of ~€61m per dividend policy (50% of net profit)
- 4 Pro-forma CET1: Assuming dividend payments

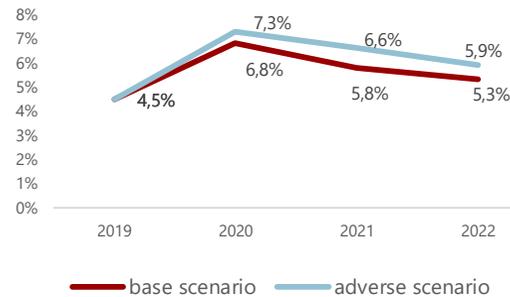
## Outlook:

- Projected impact on software intangibles of +25-30bps in H2 '20
- **Intend to fill P2R in the coming quarters resulting in updated CET1 target of 12.25%**

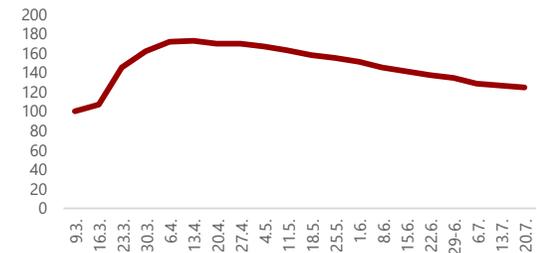
# Current environment

- Lockdown in Austria was implemented affecting all businesses with the exception of critical infrastructure mid of March ... phased easing of restrictions from mid of April
- Extensive stimulus packages implemented ... Austria stimulus package of €50b+ and Germany of €1+ trillion<sup>5)</sup>, ~30% of total EU area stimulus<sup>6)</sup> ... Austria 13% GDP ... Germany ~30% GDP
- To date, €25b out of the €50b+ rescue package in Austria have been approved
- Public Moratorium in Austria extended 4 months until the end of October 2020
- Applied the ECB Euro area adverse scenario for IFRS 9 macro-assumptions of (12.6%) GDP in 2020 and +3.3% recovery in 2021

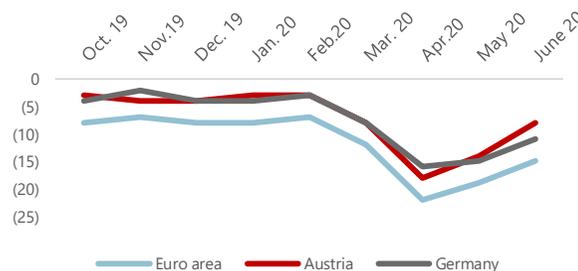
**Unemployment rate forecast  
Austria in %<sup>1)</sup>**



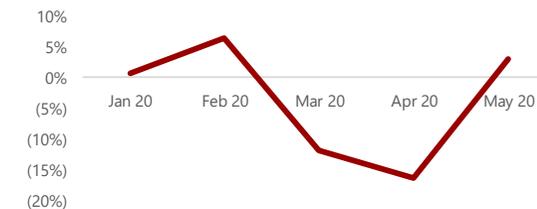
**Unemployed in Austria  
indexed as of 9 March 2020<sup>2)</sup>**



**Consumer Confidence Indicator<sup>3)</sup>**



**Retail trade in % y-o-y<sup>4)</sup>**



1) Based on national bank's forecast as of 5 June 2020 2) Source: Bundesministerium Arbeit, Familie und Jugend, excl. short-term work models; indexed as of 9 March 3) Source: European Commission 4) Source: WIFO 5) Source: International Monetary Fund, fiscal package of federal government incl. guarantees 6) Total EU stimulus and 2019 GDP: European Commission

## Financial performance

€ millions	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
Core revenues	213.8	217.2	(2%)	229.9	(7%)
Net interest income	166.2	156.8	6%	168.1	(1%)
Net commission income	47.7	60.5	(21%)	61.8	(23%)
Operating income	215.6	217.5	(1%)	232.4	(7%)
Operating expenses	(90.0)	(98.2)	(8%)	(90.1)	-
<b>Pre-provision profit</b>	<b>125.6</b>	<b>119.3</b>	<b>5%</b>	<b>142.3</b>	<b>(12%)</b>
Regulatory charges	(0.7)	(0.8)	(13%)	(25.2)	(97%)
Risk costs	(35.7)	(17.0)	110%	(42.2)	(15%)
<b>Profit before tax</b>	<b>89.1</b>	<b>101.4</b>	<b>(12%)</b>	<b>74.9</b>	<b>19%</b>
<b>Net profit</b>	<b>66.8</b>	<b>76.1</b>	<b>(12%)</b>	<b>56.2</b>	<b>19%</b>

## Ratios

in %	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
RoCE	18.5%	20.2%	(1.7pts)	15.3%	3.2pts
RoTCE	22.1%	23.5%	(1.4pts)	18.3%	3.8pts
CIR	41.7%	45.1%	(3.4pts)	38.8%	2.9pts
NPL ratio	2.1%	1.9%	0.2pts	1.9%	0.2pts
Risk cost ratio	0.78%	0.40%	0.38pts	0.92%	(0.14pts)

## Customer development

€ millions	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
Housing loans	11,030	10,191	8%	10,672	3%
Consumer and SME	5,547	5,363	3%	5,588	(1%)
thereof: secured portfolio	2,505	2,374	6%	2,485	1%
Portfolios	1,916	1,892	1%	2,048	(6%)
thereof: UK & French mortgage portfolio	1,534	1,892	(19%)	1,619	(5%)
<b>Total assets</b>	<b>18,493</b>	17,446	<b>6%</b>	18,308	<b>1%</b>
<b>Total assets (avg)</b>	<b>18,287</b>	17,206	<b>6%</b>	18,217	-
<b>Risk-weighted assets</b>	<b>8,409</b>	8,235	<b>2%</b>	8,614	<b>(2%)</b>
<b>Customer deposits</b>	<b>24,878</b>	24,348	<b>2%</b>	24,124	<b>3%</b>

Pre-tax profit of €67m, down 12% vPY impacted by risk costs ... net asset growth +6% vPY and 1% vPQ ... Mortgage growth offsetting subdued demand in consumer loans and leases

Pre-provision profit of ~€126m, up 5% vPY ... NII up 6% and costs down (8%), offset by (21%) decline in fee income resulting from lockdown measures in Q2 impacting advisory and transaction business

Risk costs of €36m in the quarter, up 110% vPY ... driven by general reserve build of €18m from updated macro-assumptions and payment deferrals

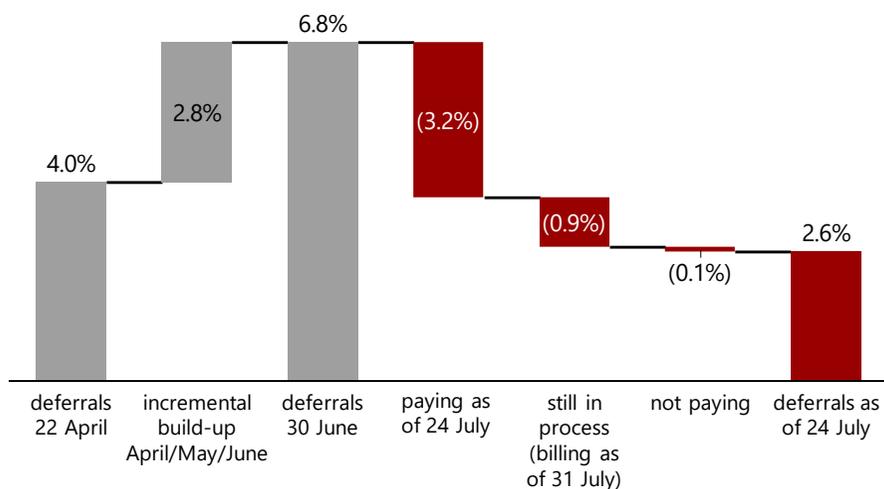
# Retail & SME

Portfolio overview of €18.5b of customer loans and leases

## Credit profile

	Assets Q2 '20 (€b)	NPL ratio	Payment holiday as of 24 July	Reserve development (€m)			Reserve ratio		
				YE '19	Q1 '20	Q2 '20	YE '19	Q1 '20	Q2 '20
Retail & SME secured	15.5	1.8%	2.7%	100	105	106	0.66%	0.69%	0.68%
Retail & SME unsecured	3.0	2.6%	2.3%	75	99	124	2.39%	3.14%	4.08%
<b>Total Retail &amp; SME</b>	<b>18.5</b>	<b>2.1%</b>	<b>2.6%</b>	<b>176</b>	<b>204</b>	<b>230</b>	<b>0.96%</b>	<b>1.11%</b>	<b>1.24%</b>

## PAYMENT DEFERRAL DEVELOPMENT



## KEY DEVELOPMENTS

Highly collateralized Retail & SME business (84%) ... primarily mortgages

Unsecured lending primarily personal loans to primary banking customers (~80%)

Total reserve build of +€54m (+31%) vYE and increase in reserve ratio from 96bps to 124bps vs YE '19 (+28bps)

**Payment deferrals development (6.8%):** As of 24 July 47% (3.2%) of payment deferrals resumed payment, 38% (2.6%) with extended payment deferrals, 13% (0.9%) did not request extensions with payment due at month end 31 July, and 1% (0.1%) not paying

## Financial performance

€ millions	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
Core revenues	68.4	71.4	(4%)	69.1	(1%)
Net interest income	59.5	61.3	(3%)	58.4	2%
Net commission income	8.9	10.1	(12%)	10.7	(17%)
Operating income	68.7	71.0	(3%)	70.7	(3%)
Operating expenses	(20.5)	(25.7)	(20%)	(21.3)	(4%)
<b>Pre-provision profit</b>	<b>48.2</b>	<b>45.3</b>	<b>6%</b>	<b>49.4</b>	<b>(2%)</b>
Regulatory charges	(1.0)	(1.4)	(29%)	(6.5)	(85%)
Risk costs	(28.3)	3.8	-	(11.9)	138%
<b>Profit before tax</b>	<b>18.9</b>	<b>47.7</b>	<b>(60%)</b>	<b>31.0</b>	<b>(39%)</b>
<b>Net profit</b>	<b>14.2</b>	<b>35.8</b>	<b>(60%)</b>	<b>23.3</b>	<b>(39%)</b>

## Ratios

in %	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
RoCE	5.4%	11.2%	(5.8pts)	8.8%	(3.4pts)
RoTCE	6.7%	13.6%	(6.9pts)	11.1%	(4.4pts)
CIR	29.8%	36.2%	(6.4pts)	30.1%	(0.3pts)
NPL ratio	1.1%	1.2%	(0.1pts)	1.0%	0.1pts
Risk cost ratio	0.81%	(0.10%)	0.91pts	0.35%	0.46pts

## Customer development

€ millions	Q2 '20	Q2 '19	vPY	Q1 '20	vPQ
Corporate lending	4,483	6,475	(31%)	4,858	(8%)
Asset backed lending	5,055	4,520	12%	4,921	3%
Public clients	4,364	3,202	36%	3,675	19%
<b>Total assets</b>	<b>13,902</b>	14,196	<b>(2%)</b>	13,454	<b>3%</b>
<b>Total assets (avg)</b>	<b>13,845</b>	14,137	<b>(2%)</b>	13,088	<b>6%</b>
<b>Risk-weighted assets</b>	<b>7,652</b>	8,523	<b>(10%)</b>	7,977	<b>(4%)</b>
<b>Customer deposits</b>	<b>4,822</b>	5,459	<b>(12%)</b>	4,577	<b>5%</b>

Pre-tax profit ~€19m, down 60% vPY impacted by reserve build ... net asset growth +3% vPQ and down (2%) vPY driven by reduced corporate lending

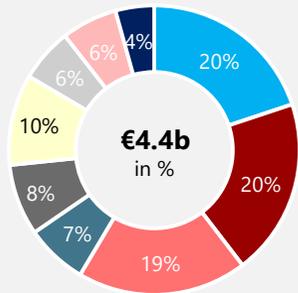
Pre-provision profit €48m, up 6% vPY ... Operating income down (3%) offset by reduction in costs of (20%)

Risk costs of €28m during the quarter after adopting adverse macro-assumptions (impact of ~€20m) in addition to ~€8m of specific reserves mainly for exposure in the oil & gas sector

Maintaining disciplined underwriting ... solid pipeline of opportunities in public sector and idiosyncratic corporate lending opportunities

## Portfolio overview of €13.9 billion of customer loans

### CORPORATE LENDING ... €4.4b; (8%) vPQ



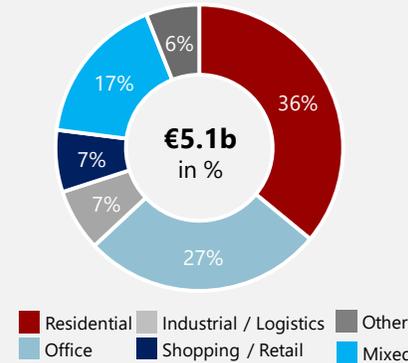
Cyclical sectors	Net book value (€m)	NPL volume	% -share of	
			Corporate lending	Customer Business
Shipping	28	-	0.63%	0.09%
Retailers	23	6	0.52%	0.07%
Oil & Gas	16	16	0.36%	0.05%
Hotels	13	-	0.29%	0.04%
Airlines	-	-	-	-
<b>Total</b>	<b>80</b>	<b>22</b>	<b>1.79%</b>	<b>0.25%</b>

- Services
- Lender Financing
- B-2-C
- Food & Beverage
- Telecommunication
- Pharmaceuticals
- Engineering & B-2-B
- Healthcare
- Other

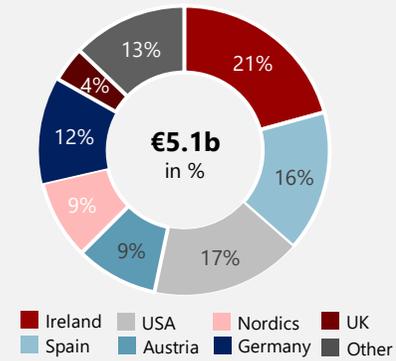
- Disciplined and conservative underwriting over the years focused on risk-adjusted returns and not chasing volume growth
- Total committed corporate credit lines of ~ €100m ... historically avoided committed lines as risk-adjusted returns were imbalanced
- Proactively managing higher-risk cyclical exposures ... €80m net book value
- Total payment deferrals of ~€53m ... around 1.2% of the corporate lending book

### ASSET BACKED LENDING ... €5.1b; +3% vPQ

#### By underlying



#### By geography



#### Underwriting overview

- Historically disciplined underwriting:
- Senior secured
  - Day 1 LTC/V < 65%
  - Interest Coverage Ratio (ICR > 2.0x)

#### Commentary

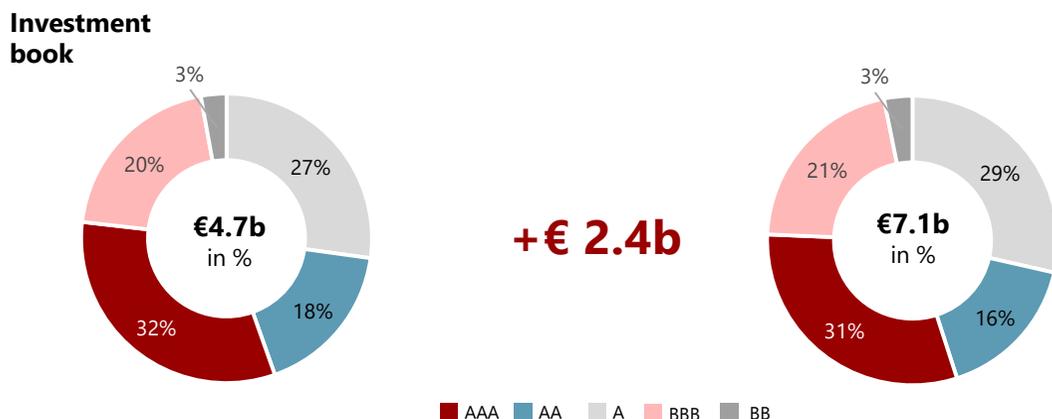
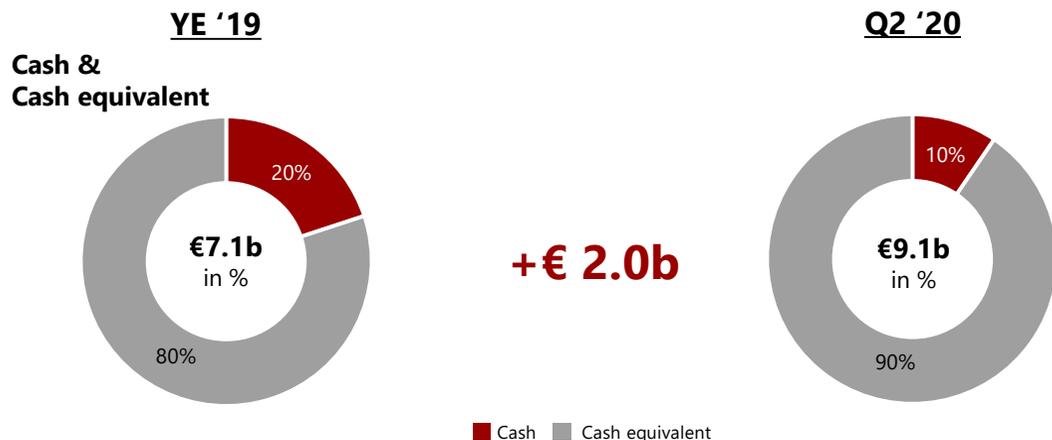
- Solid portfolio performance ... Positive customer responses and actions to date
- Total Payment deferrals of €67m ... ~1.3% of asset backed lending portfolio
- As of 30 June, direct exposure to Hotels/Retail of ~ 8% ... over 30% avg. pay down, ~6 months interest reserve, no payment deferrals

### PUBLIC SECTOR ... €4.4b; +19% vPQ

Public sector lending focused on Austrian municipalities, Federal States and Republic of Austria

# Investment book and Cash

Continued to deploy excess cash into high-quality securities

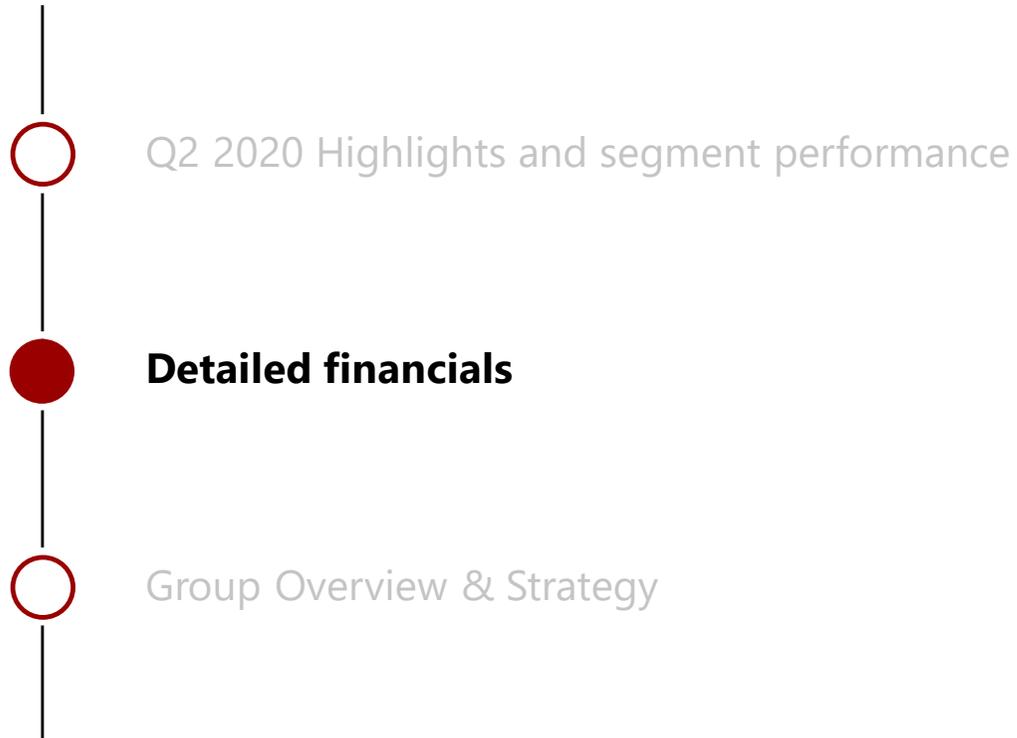


As of Q2 '20, cash and cash equivalents (mainly money at central banks) at €9.1b ... TLTRO III of €5.8b in Q2 '20 (net incremental B/S impact of €5.2b vYE)

Investment book primarily serves as liquidity book of the Bank ... deployed €2.4b since year-end into high quality securities

Focus on low credit risk, high liquidity, shorter duration and solid diversification in terms of geography and issuers:

- No non-performing assets
- 97% portfolio investment grade, with 76% A or higher
- Weighted average life of 4.2 years
- ~400 positions, average size ~€18m



# P&L & key ratios

P&L   € millions	Q2 '20	Q2 '19	vPY	vPQ
Net interest income	227.8	220.6	3%	4%
Net commission income	55.8	70.0	(20%)	(22%)
<b>Core revenues</b>	<b>283.6</b>	<b>290.6</b>	<b>(2%)</b>	<b>(3%)</b>
Other revenues	0.6	22.4	(97%)	(84%)
<b>Operating income</b>	<b>284.2</b>	<b>313.0</b>	<b>(9%)</b>	<b>(4%)</b>
<b>Operating expenses</b>	<b>(124.7)</b>	<b>(136.0)</b>	<b>(8%)</b>	-
<b>Pre-provision profit</b>	<b>159.5</b>	<b>177.0</b>	<b>(10%)</b>	<b>(7%)</b>
Regulatory charges	(2.5)	(2.9)	(14%)	(93%)
Risk costs	(74.6)	(15.3)	388%	36%
<b>Profit before tax</b>	<b>80.8</b>	<b>160.0</b>	<b>(50%)</b>	-
Income taxes	(19.3)	(38.3)	(50%)	-
<b>Net profit</b>	<b>61.2</b>	<b>121.7</b>	<b>(50%)</b>	-

Key ratios	Q2 '20	Q2 '19	vPY	vPQ
Return on Common Equity	7.4%	13.7%	(6.3pts)	(0.1pts)
Return on Tangible Common Equity	8.9%	16.2%	(7.3pts)	(0.2pts)
Net interest margin	2.27%	2.30%	(0.03pts)	(0.05pts)
Cost-income ratio	43.9%	43.5%	0.4pts	1.6pts
Risk cost ratio	0.74%	0.16%	0.58pts	0.16pts
Earnings per share (in €)	0.70	1.23	(43%)	-
Tangible book value per share (in €)	31.96	30.45	5%	5%

Net interest income improved due to higher interest-bearing assets, while NCI negatively impacted by lockdown measures

Operating expenses stable ... on track for full-year

Higher risk costs reflecting macroeconomic updates ... general reserve

Note: €291m dividend deducted from Equity balances and CET1 capital in balance sheet, capital, ratios and per share data.

# Balance sheet

Growing overall balance sheet thru increased interest-bearing assets

<b>Balance sheet</b>   € billions	<b>Q2 '20</b>	<b>Q4 '19</b>	<b>Delta</b>
Customer loans	31.4	30.5	3%
Securities and bonds	8.0	5.4	50%
Credit institutions and cash	9.1	7.1	27%
Other assets	2.8	2.7	3%
<b>Total assets</b>	<b>51.3</b>	<b>45.7</b>	<b>12%</b>
<i>thereof Average interest-bearing assets</i>	40.4	37.6	7%
Customer deposits	30.3	30.4	-
Own issues	5.6	5.4	3%
Credit institutions	8.0	3.1	159%
Other liabilities	3.5	2.9	19%
Common equity	3.4	3.3	2%
Dividend accrual	0.3	0.2	26%
AT1 capital	0.3	0.3	-
<b>Total liabilities &amp; equity</b>	<b>51.3</b>	<b>45.7</b>	<b>12%</b>

<b>Capital &amp; RWA</b>   € billions	<b>Q2 '20</b>	<b>Q4 '19</b>	<b>Delta</b>
Common equity	3.4	3.3	2%
Tangible common equity	2.8	2.7	3%
CET1 capital	2.8	2.7	5%
Risk-weighted assets	20.8	20.4	2%
CET1 ratio (post dividend)	13.4%	13.3%	0.1pts
Leverage ratio	5.9%	6.5%	(0.6pts)

Growing interest-bearing assets thru mix of customer loans (+3%) and securities (+50%)

Risk weighted assets increased in line with customer loan growth

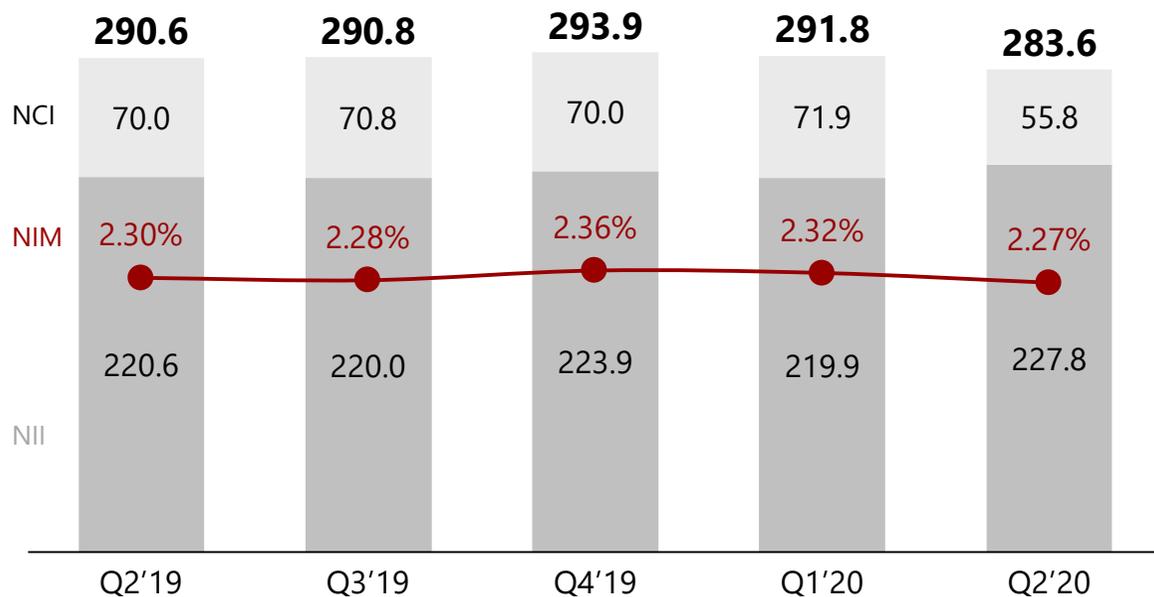
Tangible Common Equity up 3% vYE .... CET 1 ratio improved to 13.4% after dividend (+70bps versus Q1 '20)

Note: €291m dividend deducted from Equity balances and CET1 capital

# P&L details – core revenues

Solid revenues in Q2 ... COVID-19 mainly had an impact on NCI

€ millions



## Customer loans | Average interest-bearing assets | € billions

31.1	30.7	30.5	31.1	31.4
38.4	38.6	37.6	38.1	40.4

### Net interest income (NII) up 4% vPQ ... net interest margin (NIM) at 2.27% in Q2 '20

- Growth of average interest-bearing assets by €2.3b in Q2 drives higher NII
- Positive trend expected to continue for the rest of the year, also supported by positive TLTRO III impact

### Net commission income (NCI) down 22% vPQ

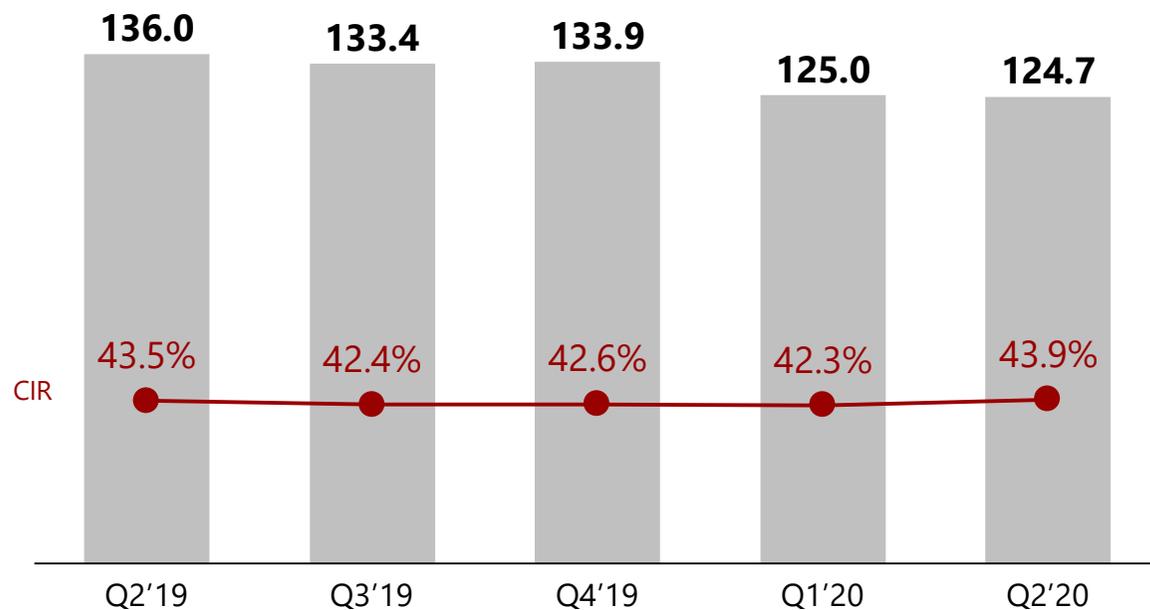
- Lockdown measures resulted in less advisory business and customer foot-traffic
- Decrease in transaction business related to current accounts and credit cards, with the second quarter representing a trough of activity
- Most significant impact in Q2 '20, however negative implications expected for rest of the year

**Outlook for 2020:** increasing NII, negative impacts expected on NCI mainly from reduced advisory activity and reduced branch foot traffic

# P&L details – operating expenses

Absolute costs lower versus prior quarter and prior year

€ millions



**Cost-income ratio at 43.9% in Q2 '20 and 43.0% in H1 '20**

**Year-over-year decrease resulting from ongoing efficiency and centralization measures ...** effect from specific cost items positively impacted by lockdown (e.g. travel) is negligible

**Planting the seeds for greater scale, greater digital engagement both with customers and employees, and greater simplification and standardization across the Bank**

### Operating model implications from COVID-19

- Positive impacts from home-office, e.g. reduced physical footprint, maintenance costs, greater potential productivity
- Catalyst for future cost initiatives and redefining operating infrastructure

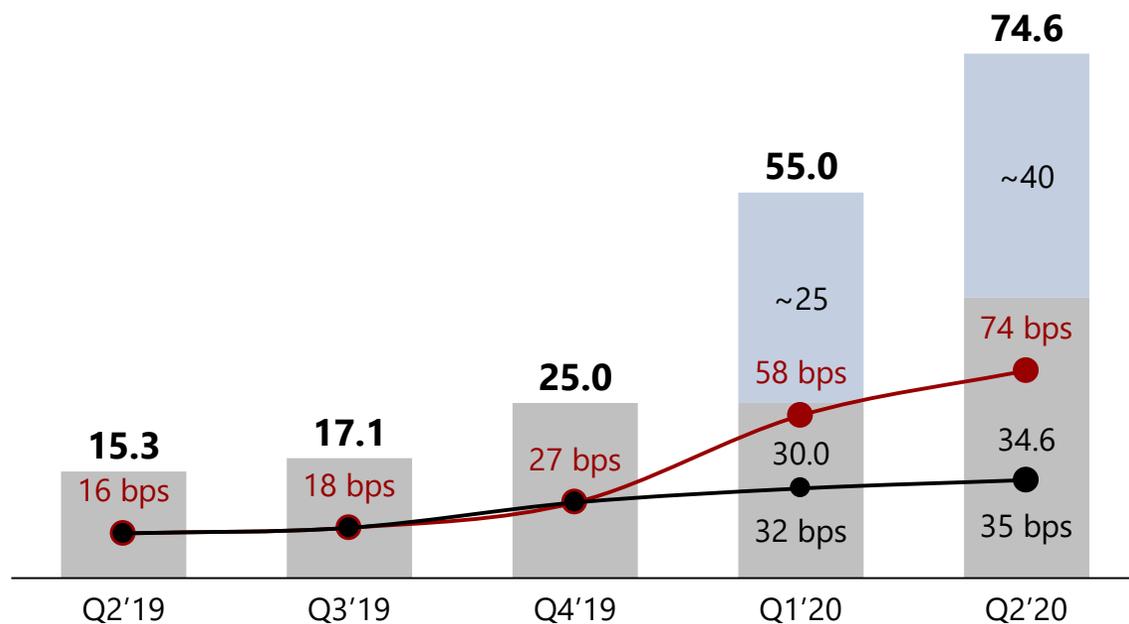
**Outlook for 2020:** 5% lower versus 2019

# P&L details – risk costs

Higher risk costs due to COVID-19 ... Strong underlying asset quality

€ millions

- Risk costs / average interest-bearing assets
- Reserve for updated macro-forecast and payment deferrals
- Risk costs / average interest-bearing assets (w/o reserve for updated macro-forecast)



## NPL ratio (as reported and excluding CoL)

1.8%	1.9%	1.7%	1.6%	1.6%
1.2%	1.4%	1.2%	1.1%	1.1%

## Reserve ratio

1.0%	1.0%	0.9%	1.0%	1.2%
------	------	------	------	------

## Q2 '20 risk costs at ~€75m ... ratio at 74bps

- includes €40m reserve applying adverse ECB Euro macro scenarios (-12.6% in 2020; +3.3% in 2021) across businesses and addressing payment deferrals
- normal risk cost run-rate in Retail & SME of ~€17m
- specific provisions in Corporates & Public of ~€8m (mainly related to oil & gas exposure)

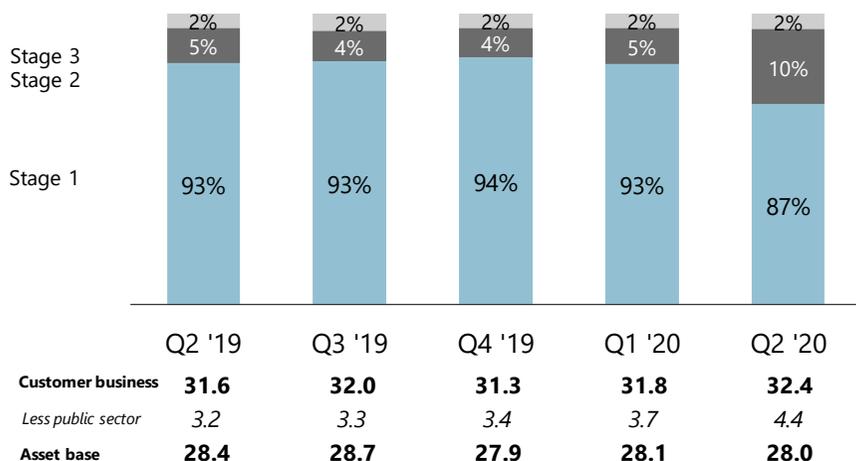
## Maintain safe & secure balance sheet & portfolio risk management

- Business focused on developed markets ... ~70% DACH region and ~30% Western Europe / United States
- 75% of loan portfolio is secured or public sector lending

**Outlook for 2020:** Risk cost in H2 '20 expected to be lower than in H1 '20

# Details on reserves

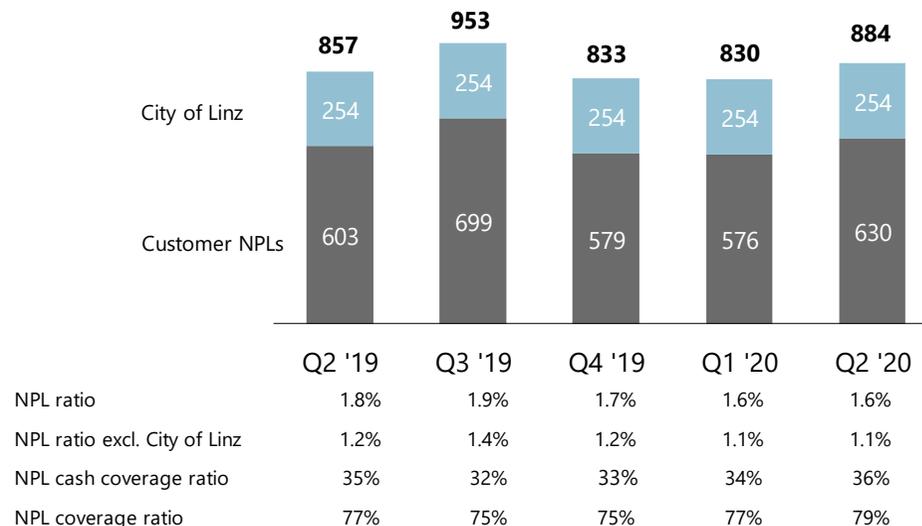
## IFRS 9 MIGRATION – CUSTOMER SEGMENT ASSETS



## ECLs (Stage 1&2) and SPECIFIC RESERVES (Stage 3)

	Q2 '19	Q3 '19	Q4 '19	Q1 '20	Q2 '20
Stage 1	38.7	36.8	34.6	53.4	60.2
Stage 2	21.4	18.6	17.1	21.9	56.3
<b>Stage 3</b>	228.9	238.0	204.6	217.9	226.5
<b>Total reserves</b>	<b>289.0</b>	<b>293.4</b>	<b>256.3</b>	<b>293.1</b>	<b>343.0</b>
<b>Total reserve ratio %</b>	<b>1.0%</b>	<b>1.0%</b>	<b>0.9%</b>	<b>1.0%</b>	<b>1.2%</b>

## NPL volume (stage 3), in €m



### IFRS 9: We took the full impact in 2018 ... will not apply the newly proposed transition period

General reserves (Stage 1 & 2) increased +€65m (+125%) from €52m to €117m during H1 '20 vYE '19

General reserve build primarily related to macro-assumptions (95%) ... payment deferrals and watchlist customers account for 5%

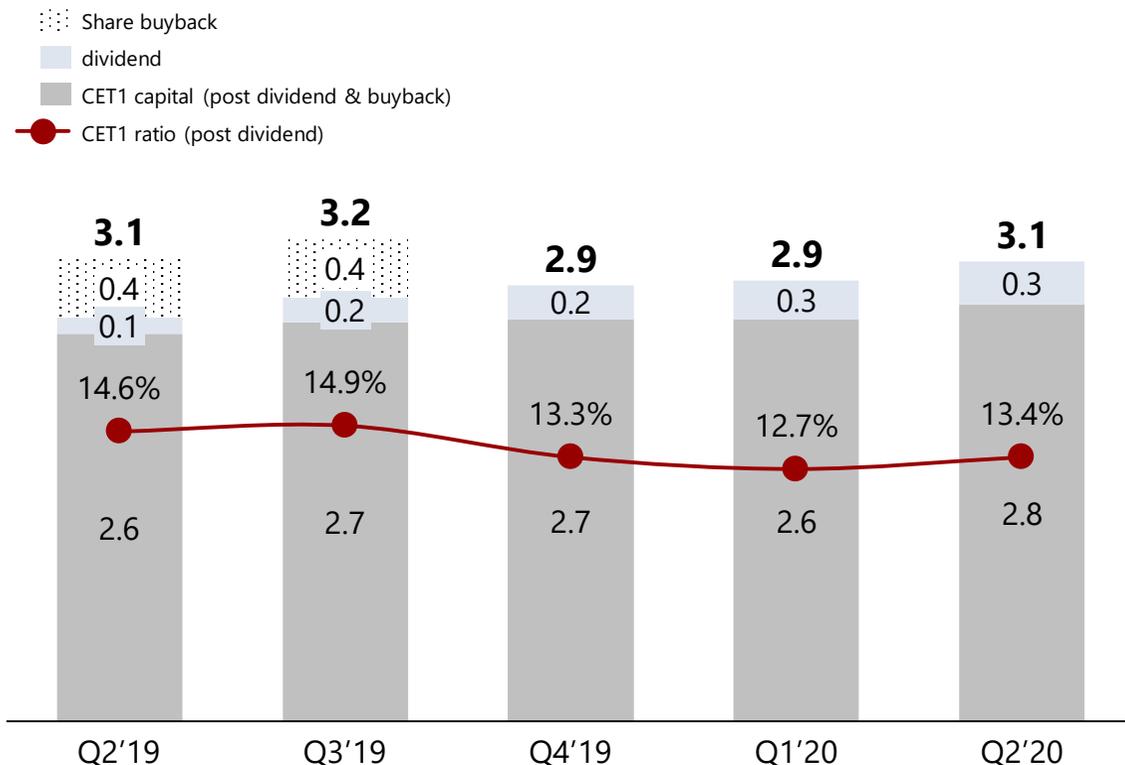
NPL ratio (excluding City of Linz) at 1.1%, with cash coverage of 36% and total coverage of 79%

City of Linz receivable marked at 60% ... Assuming worst case scenario, CET1 impact of (30bps)

# Regulatory Capital

## Strong capital position

€ billions



RWA | € billions | Total capital ratio<sup>1)</sup>

20.7	20.6	20.4	20.9	20.8
18.4%	18.7%	17.0%	16.3%	17.0%

1) Post dividend accrual

### Impact of various capital measures:

- SME Supporting Factor: impact used to offset organic growth
- Software intangibles: Impact of +25-30bps to CET1 to be recognized in 2H '20
- IFRS 9: We took the full impact in 2018 and will not apply the newly proposed transition period

BAWAG Group: 2% P2R needs to be held with 1.12% CET capital at the minimum ... 88bps can be filled with 38bps Tier 1 and 50bps Tier 2 capital

CRD V update and SIFI-buffer (1%)/O-SII buffer (1%): unchanged at 1%

MDA trigger including current Tier 1 / Tier 2 capital shortfall at 9.9%

**Intend to fill P2R with AT1 and Tier 2 in the coming quarters resulting in updated CET1 target of 12.25%**

# Outlook and Targets

Updated 2020 outlook

## OUTLOOK 2020

	<u>AS OF Q1 '20</u>	<u>UPDATED</u>
Net interest income FY '19: €879m	Fairly stable	up to 3%
Net fee and commission income FY '19: €284m	Down up to 15%	Decreasing 10 - 15%
Other income FY '19: €78m	Down	Flat to H1 '20
Operational expenses FY '19: €530m	Reducing by ~5%	Decreasing by ~5%
Risk costs FY '19: €69m	No forecast as uncertain	H2 '20 lower than H1 '20 risk costs
Return on tangible common equity: FY '19: 16.1%		Targeting ~10%

## MEDIUM-TERM TARGETS

*Based on normalized environment*

**Return on tangible  
common equity (RoTCE)**

**>15%**

**Cost-income ratio**

**<40%**

**AGM**  
30 October 2020

**Capital  
Markets  
Day**  
H1 '21



## COMPANY PROFILE

One of Austria's leading retail banks with **2.4 million customers & solid market shares**

**2019 results: €459m net profit, 16.1% RoTCE, CIR 42.7% and CET1 ratio 13.3%**

Focused on developed markets ... DACH region, Western Europe and the United States

Organic & inorganic growth in DACH region and developed markets

Simple & consistent product offering across multiple channels

## CAPITAL MANAGEMENT



Focused on **organic** and **inorganic growth**



Dividend policy of **50% payout ratio of net profits**



Committed to returning excess capital to **shareholders**

## MEDIUM-TERM TARGETS

*Based on normalized environment*

**Return on tangible common equity (RoTCE)**

**> 15%**

**Cost-income ratio**

**< 40%**

## OUR STRATEGY



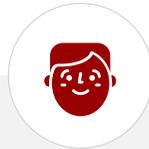
# Strategy

## 4 pillars of our growth strategy



### Growing in our core markets

- Our foundation is Austria with a focus on DACH region and developed markets
- Grow into current account market share entitlement of up to 20% in Austria across core retail products
- Organic growth drivers ... Partnerships & platforms, enhancing digital engagement and growing share of wallet of 2.4 million customer base
- Inorganic growth drivers ... pursuing earnings-accretive M&A meeting our Group RoTCE targets > 15%



### Focus on Customer Centricity

- Build multi-channel and multi-brand franchise from branches-to-partners-to-brokers-to-platforms-to-digital products across the entire Retail & SME franchise
- Physical network focused on high-touch and high-quality advisory
- Leverage technology to simplify processes and reduce complexity
- Enhance analytical capabilities to improve customer experience
- New retail partnerships and lending platforms to provide 24/7 customer access



### Drive efficiency through operational excellence

- Our DNA is to focus on the things we can control ... "Self-help" approach to banking
- Simplify, standardize, and automate online and offline product offerings
- Create frictionless processes ... wing-to-wing digitization focus across the Bank
- Continuously optimize our processes, footprint, and technology infrastructure
- Embrace various forms of technological change ... will transform banking



### Maintaining a safe and secure risk profile

- Maintaining strong capital position, stable retail deposits and low risk profile
- Focus on mature, developed and sustainable markets
- Applying conservative and disciplined underwriting in markets we understand
- Maintain fortress balance sheet
- Proactively manage and mitigate non-financial risk

**Committed to responsible and profitable growth considering ESG**

# Bank transformation

Focusing on things we control and driving operational excellence

## KEY METRICS

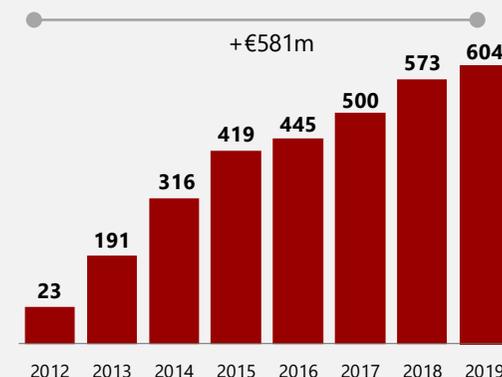
	2012	2013	2014	2015	2016	2017	2018	2019
<b>RoTCE</b>	3%	11%	15%	17%	18%	15%	15%	<b>16%</b>
<b>C/I ratio</b>	70%	68%	54%	48%	46%	47%	44%	<b>43%</b>
<b>CET1 (FL)</b> post dividend	6.2%	9.4%	12.2%	12.3%	13.6%	13.5%	14.5%	<b>13.3%</b>
<b>NPL ratio</b>	3.5%	2.5%	2.0%	1.9%	1.7%	1.8%	1.7%	<b>1.7%</b>
<b>Assets (€b)</b>	41.5	36.6	34.9	35.7	39.7	46.1	44.7	<b>45.7</b>

## KEY TOPICS

- ✔ Structurally **fixed cost base**
- ✔ Focus on **simple core products**
- ✔ Focus on **core markets** ... exited CEE and non-core assets
- ✔ **Discontinued trading activities**
- ✔ **Significantly increased profitability** despite declining / negative rates
- ✔ More than **doubled CET1** ratio
- ✔ **Returned/earmarked €900m+\* capital since IPO in 2017**
- ✔ Completed **9 acquisitions** in DACH region since 2015

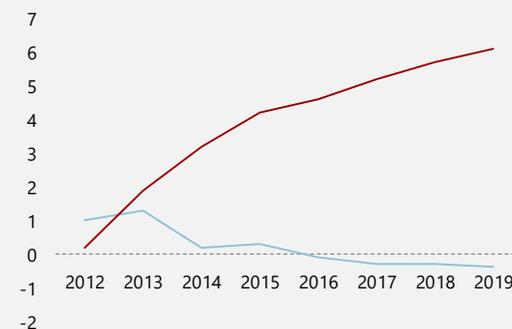
## Increased profitability ...

Pre-tax profit (€ millions)



## ... without relying on interest rates

• Pre-tax profit  
• 3m Euribor



\* Comprised of €400m share buyback executed in 2019 and €500m dividend, of which €230m FY 2019 dividend postponed, pending regulatory guidance

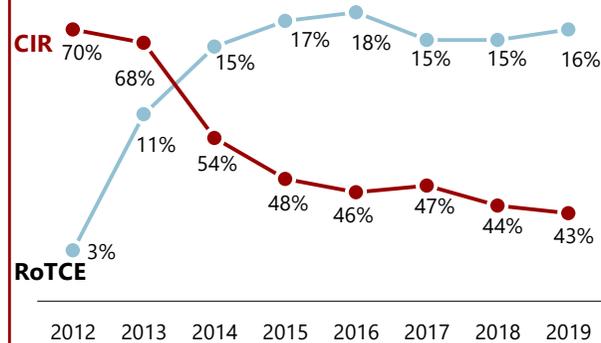
# Main pillars of BAWAG Group

We entered the crisis in a strong position

## RESILIENT BUSINESS MODEL

- > Strategic transformation since 2012
- > Focus on developed markets with Austria as our core and foundation
- > Highly cash-capital generating business model with ~230bps CET1 thru 2019

## EFFICIENT & HIGH-RETURN BUSINESS MODEL



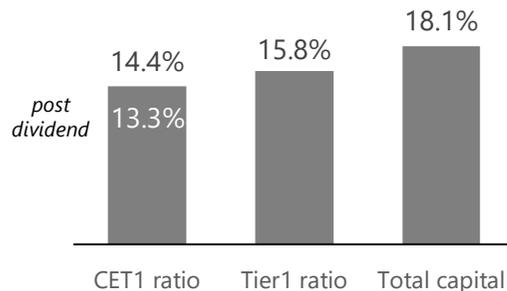
## STRONG FUNDING & LIQUIDITY

- > Strong customer deposit base ... represent more than 2/3 of funding
- > Comfortable maturity profile of own issuances
- > No need for funding in 2020 if conditions are not favorable
- > Liquidity coverage ratio of 209% ... short-term liquidity buffer of €8.6b (30 June 2020)

## STRONG CAPITAL POSITION

As of Dec 2019, pre-dividend

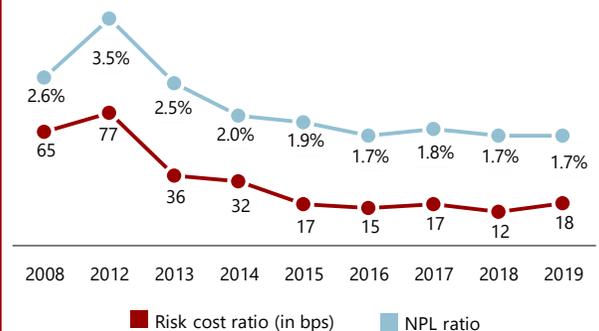
RWA Density: 45%



## SOLID ASSET QUALITY and DISCIPLINED UNDERWRITING

- > Conservative risk appetite and revamped risk organization since 2012
- > Disciplined underwriting in corporates and real estate ... focus on risk-adjusted returns
- > No relevant exposure to CEE or emerging markets
- > No operations with elevated AML risk

## NON-PERFORMING LOANS developments since financial crisis

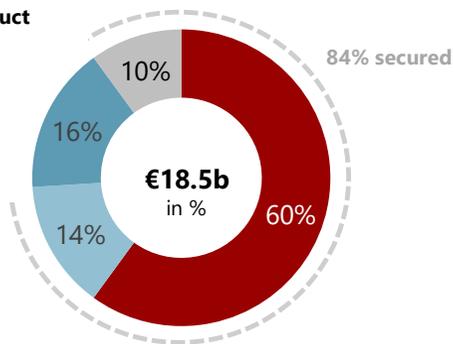


# Customer businesses €32.4 billion

As of June 2020

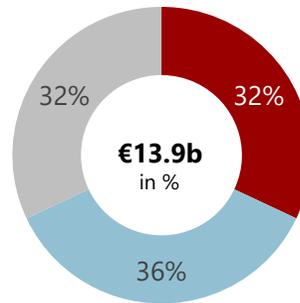
## RETAIL & SME

By product



■ Housing loans    ■ Consumer & SME (secured)  
■ Consumer & SME (unsecured)    ■ Portfolios

## CORPORATES & PUBLIC



■ Corporate lending    ■ Asset backed lending  
■ Public clients

## CUSTOMER BUSINESSES

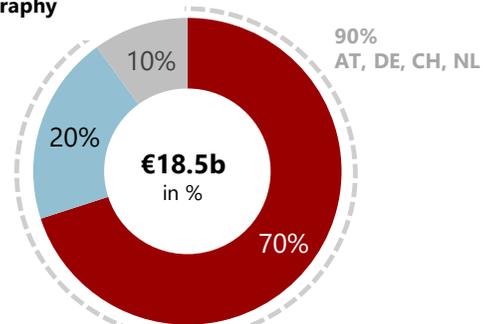
€32.4 billion of which ...

**~75%**  
Secured or public  
sector lending

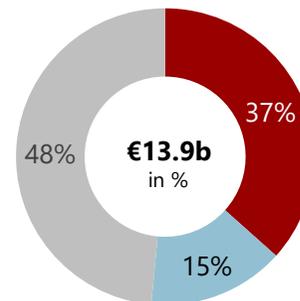
**74%**  
Lending in  
AT, DE, CH, NL

**26%**  
Western Europe &  
USA

By geography



■ AT    ■ DE, CH, NL    ■ Western Europe / Other



■ AT    ■ DE, CH, NL    ■ Western Europe / USA

# Developing towards a Retail & SME franchise

## Retail & SME Business

### 2.4 million

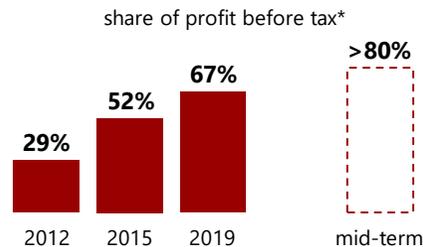
customers in DACH region with core foundation in Austria ... focus on DACH and developed markets

### Focus on

- current accounts
- credit cards
- mortgages
- consumer loans
- discount brokerage
- auto and equipment leasing
- factoring
- SME lending
- niche private banking

### Strategic priorities

- Applying a multi-brand and multi-channel focus leveraging "branches-to-partners-to-brokers-to-platforms-to-digital products and services"
- Entering into strategic retail partnerships and platforms in core markets
- Driving digital engagement ... Technology as enabler to roll-out simple and easy-to-use digital products and services
- Data driven decision-making ... enhancing analytical capabilities to better serve our customers



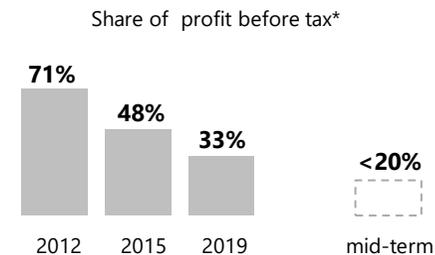
\*based on customer segments' profit before tax

## Corporates & Public Business

- Focus on developed markets ... DACH region, Western Europe & the United States
- Disciplined & conservative corporate, asset backed and public sector lending
- Austrian public sector lending, payments provider for the Republic of Austria

### Simplified business focus

- Term loans, payments, and working capital facilities
- Focus on risk-adjusted returns versus volume growth
- Diversified portfolio in regards to asset class and geographies
- Focus on originate-to-sell for public sector assets



# Proven M&A track record

Experienced with bolt-on acquisitions to build out customer franchise

	Q2 '19	 Health AG <sup>3)</sup>	€0.1b assets, €1b factoring volume	3k customers
	Q1 '19	 Zahnärztekasse AG		
	Q2 '19	 BFL DIE IT-FINANZIERER	€0.6b assets	50k customers
	2018	 Deutscher Ring <sup>2)</sup> Bausparkasse AG	€0.5b assets	85k customers
	2017	 SÜDWESTBANK	€7.4b assets	100k customers
	2017	 PayLife SIX commercial card issuing business	1.7m cards	>500k customers
	2016	 start bausparkasse	€2b assets	500k customers
	2016	 IMMO-BANK	€1.6b assets	5k customers
	2015	 VB LEASING <sup>1)</sup> LIKE IT. LEASE IT.	€0.7b assets	50k customers

Continued focus on companies within the DACH region

Assessing Banks, specialty finance companies, performing loan portfolios and FinTechs

Primary focus: Mortgages, Leasing, Leasing, Factoring, Consumer, Cards, SMEs and niche Private Banking

Primarily targeting companies requiring operational turnaround through simplification, standardization and efficiency measures

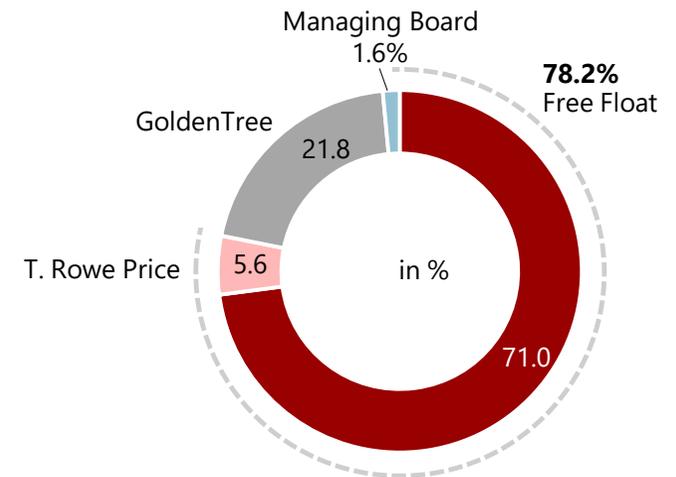
1) rebranded: easyleasing 2) rebranded: start:bausparkasse 3) rebranded: Health Coevo AG

# Investor relations calendar

## UPCOMING ROADSHOWS AND CONFERENCES

28 Jul	Digital one-on-one and group meetings
30 Jul	Asia investor call
17 Sep	Citi Virtual Small, Mid-Cap & Growth Conference
23 Sep	BAML Financial Conference
5 Oct	Erste Group - The Finest CEElection Investor Conference
27 Oct	Digital one-on-one and group meetings

## SHAREHOLDER STRUCTURE





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# Annex – Definitions and abbreviations

## **After-tax earnings per share ('EPS')**

Net profit / weighted average number of shares outstanding (diluted)

## **B/S leverage**

Total assets / IFRS equity

## **Common Equity Tier 1 capital (CET1)**

including interim profit and dividend accruals considered; at year-end dividend deducted; Q1 '20 deducts dividend for FY '19 and Q1 '20

## **Common Equity Tier 1 ratio**

Common Equity Tier 1 capital (CET1) / risk-weighted assets

## **Core revenues**

The total of net interest income and net fee and commission income

## **Cost-income ratio**

Operating expenses (OPEX) / operating income

## **Customer Loans**

Loans to customers measured at amortized cost

## **Common equity**

Equity attributable to the owners of the parent; excluding minorities, AT1 and deducted dividend accrual

## **FL ... fully-loaded**

## **Leverage ratio**

Tier 1 capital / total exposure (calculation according to CRR)

## **Net interest margin (NIM)**

Net interest income (NII) / average interest-bearing assets

## **NPL ratio**

Non-performing loans (NPLs) / exposure

## **Pre-tax earnings per share**

Profit before tax / weighted average number of shares outstanding (diluted)

## **Reserve ratio**

Total reserves / Asset volume of customer segments excluding public lending

## **Return on common equity (RoCE)**

Net profit / average IFRS equity excluding AT1 capital and deducted dividend accruals average equity based on 1 January 2018 due to IFRS 9 implementation

## **Return on tangible common equity (RoTCE)**

Net profit / average IFRS tangible equity excluding AT1 capital and deducted dividend accruals; average equity based on 1 January 2018 due to IFRS 9 implementation

## **Risk cost ratio**

Provisions and loan-loss provisions, impairment losses and operational risk (risk costs) / average interest-bearing assets

## **Tangible book value / share**

IFRS tangible equity (excluding AT1 capital, deducted dividend accruals) / number of shares outstanding

## **Tangible common equity**

Common equity reduced by the carrying amount of intangible assets

## **Total capital ratio**

Total capital / risk-weighted assets

**vPY** ... versus prior year period

**vPQ** ... versus prior quarter period

**vYE** ... versus year-end