

# H1 2017 Earnings

August 3, 2017

## Agenda



### 1. Highlights H1 2017

- 2. Business segment performance
- 3. Detailed financials
- 4. Strategic focus & M&A strategy

## Highlights – first half 2017



Highlights	Details
Profitability	<ul> <li>Profit before tax of €251m, up 3% vPY RoTE (@12% CET1) of 18.3%<sup>1)</sup></li> <li>Net interest income up 5% vPY and operating income up 3% vPY</li> </ul>
Costs	<ul> <li>Cost-income ratio down 0.9pts to 41.7% vPY</li> <li>Front-loaded ~90% of regulatory charges in H1</li> </ul>
Balance sheet	<ul> <li>Customer asset originations of &gt;€2b driven by retail &amp; international business</li> <li>Customer loans at €28b, up 18% vPY focus on customer centered balance sheet</li> </ul>
Risk	<ul> <li>NPL ratio stable at 1.9% risk cost ratio at 17bps</li> <li>Continued focus on proactive risk management and a conservative risk profile</li> </ul>
Capital	<ul> <li>CET1 ratio (FL) of 16.5%, up 140bps vYE</li> <li>Total capital ratio (FL) of 19.3%, up 130bps vYE</li> </ul>
Acquisitions	• Signed agreement to acquire Südwestbank to expand our footprint and customer franchise into Germany €7b assets and 100k retail and corporate customers

FL ... fully loaded Note: All data is reported on BAWAG Holding Group level unless stated otherwise 1) RoTE (@12% CET1) of 19.1% if adjusted for the front-loading of regulatory charges in H1

## **P&L & balance sheet overview**



P&L   € millions	Q2 '17	Delta	H1 '17	Delta
Net interest income	198.7	4%	395.4	5%
Net commission income	56.3	8%	106.1	3%
Core revenues	255.0	5%	501.5	5%
Other revenues	1.3	(89%)	19.7	(24%)
Operating income	256.3	1%	521.2	3%
Operating expenses	(110.5)	(1%)	(217.6)	1%
Regulatory charges	(2.9)	(83%)	(28.1)	(17%)
Risk costs	(15.6)	>100%	(26.7)	68%
Profit before tax	128.0	4%	250.6	3%
Income taxes	(20.6)	(4%)	(47.1)	_
Net profit	107.4	6%	203.5	(28%)
Key ratios	Q2 '17	Delta	H1 '17	Delta
RoE	13.1%	(1.0pts)	12.6%	(6.7pts)
RoE (@12% CET1)	16.6%	0.2pts	15.7%	(6.0pts)
RoTE	14.7%	(1.3pts)	14.2%	(7.6pts)
RoTE (@12% CET1)	19.3%	0.4pts	18.3%	(6.6pts)
Net interest margin	2.23%	(0.21pts)	2.23%	(0.15pts)

43.1%

(0.6pts)

41.7%

(0.9pts)

Balance sheet   € billions	Dec '16	Jun '17	Delta
Customer loans	28.5	28.0	(2%)
Securities and bonds	6.5	6.9	6%
Credit institutions and cash	2.7	3.0	11%
Other assets	2.0	1.8	(10%)
Total assets	39.7	39.7	_
Customer deposits	26.0	25.4	(2%)
Own issues	6.0	6.0	_
Credit institutions	2.4	3.3	38%
Other liabilities	2.2	1.7	(23%)
Equity	3.1	3.3	7%
Total liabilities & equity	39.7	39.7	-
Capital & RWA   € billions	Dec '16	Jun '17	Delta
IFRS equity	3.1	3.3	7%
IFRS tangible equity	2.8	3.0	7%
CET1 capital (FL)	2.6	2.8	8%
Total capital (FL)	3.1	3.3	6%
Risk-weighted assets	17.1	16.9	(1%)
CET1 ratio (FL)	15.1%	16.5%	1.4pts

Cost-income ratio





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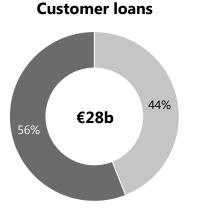
## **Customer business overview**

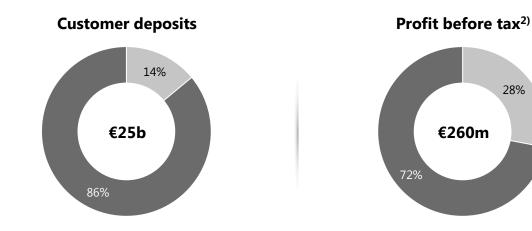


28%

#### Key metrics of customer franchise (H1 '17)

Retail customer business Non-retail customer business





#### **Retail customer business**

€ millions	H1 '16	H1 '17	Delta
Core revenues	308.8	363.5	18%
Operating expenses	(151.8)	(150.2)	(1%)
Profit before tax	124.6	187.2	<b>50%</b>
Cost-income ratio	48.9%	41.2%	(7.7pts)
Pre-tax RoE <sup>1)</sup>	23.9%	32.6%	8.7pts
NPL ratio	2.5%	2.3%	(0.2pts)

#### Non-retail customer business

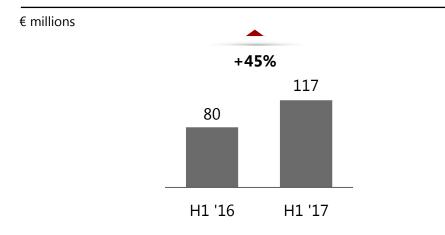
€ millions	H1 '16	H1 '17	Delta
Core revenues	128.2	117.1	(9%)
Operating expenses	(39.0)	(35.9)	(8%)
Profit before tax	91.9	72.4	(21%)
Cost-income ratio	30.8%	30.3%	(0.5pts)
Pre-tax RoE <sup>1)</sup>	18.6%	16.1%	(2.5pts)
NPL ratio	0.8%	0.9%	0.1pts

1) @12% CET1 2) The business segments Treasury Services & Markets and Corporate Center contributed a profit before tax of €27m and minus €36m, respectively (not included in the chart)

## **BAWAG P.S.K. Retail**



#### **Profit before tax**



#### **Key metrics**

€ millions	H1 '16	H1 '17	Delta
Core revenues	244.0	279.8	15%
Operating expenses	(136.0)	(134.4)	(1%)
Profit before tax	80.1	116.5	45%
Cost-income ratio	55.3%	47.7%	(7.6pts)
Pre-tax RoE <sup>1)</sup>	21.2%	28.4%	7.2pts
Assets	9,256	11,632	26%
Customer deposits	15,597	17,932	15%
NPL ratio	2.4%	2.1%	(0.3pts)

1) @12% CET1 2) Consumer lending market share of the total bank amounts to 12.9%

### **Overview & strategy**

- 1.8 million private and small business customers serviced through branch network and online & mobile sales channels
- Focus on offering simple, fair and transparent products
- Main value drivers:
  - Growing customer lending franchise
  - Optimizing product mix (focus on value add products)
  - Driving organic productivity and inorganic growth
  - Transformation to digital  $\rightarrow$  focus on mobile banking

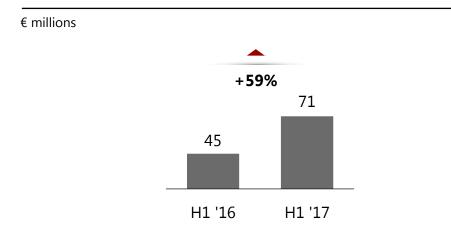
### Highlights H1 2017

- New business origination of €698m ... consumer loan market share of 12.4%<sup>2)</sup>, up 80bps vYE
- Integration of start:bausparkasse ahead of plan with acquisition accretive day 1 and complementing retail product offering
- Continuing efforts towards digital transformation ... online payments +7% & online transactions via mobile apps +55% vPY
- Launched new digital offerings in the form of video legitimation and 100% automated opening process for brokerage products
- Driving sales productivity ... sales per advisor up 11%, while over-the-counter transactions down 13% vPY

## easygroup



#### **Profit before tax**



#### **Key metrics**

€ millions	H1 '16	H1 '17	Delta
Core revenues	64.8	83.7	29%
Operating expenses	(15.7)	(15.8)	1%
Profit before tax	44.6	70.7	59%
Cost-income ratio	24.2%	19.0%	(5.2pts)
Pre-tax RoE <sup>1)</sup>	31.2%	43.2%	12.0pts
Assets	3,247	4,102	26%
Customer deposits	3,673	3,761	2%
NPL ratio	3.0%	2.9%	(0.1pts)

### **Overview & strategy**

- easybank, one of Austria's leading direct banks, #3 auto lessor & high-quality mortgage portfolios in Western Europe with 426,000 customers/borrowers
- Lean and efficient operating model ... strong partnerships
- Strategic key pillars:
  - Growing our customer base and market share in Austria
  - Building and maintaining customer loyalty
  - Driving efficiency across the organization
  - Expanding internationally into Western European markets

#### Highlights H1 2017

- Customer base up 8% vPY to 426,000 customers/borrowers & 714,000 accounts
- Strong originations of €222m during H1 '17 primarily driven by auto leasing ... overall deposit base up 2% to €3.8b vPY
- Signed deal to acquire the commercial card issuing business of SIX Payment Services in February ... transaction accretive day 1 and will further grow our retail credit card franchise in Austria and abroad
- Achieved regulatory clearance during H1 '17 to open a branch in Germany ... plan to begin originating loans in H2 '17

## **Non-retail segments**



#### Non-retail customer business

€ millions		Profit	before tax
	+	6%	
	36	38	
	H1 '16	H1 '17	Delta
Core rev.	60.4	51.7	(14%)
OPEX	(25.7)	(20.9)	(19%)
C/I ratio	42.6%	39.1%	(3.5pts)
Pre-tax RoE <sup>1)</sup>	15.1%	17.4%	2.3pts
Assets	7,437	7,958	7%
NPL ratio	1.3%	0.9%	(0.4pts)

**DACH Corporates & Public Sector** 

- Corporate and public lending activities and other fee-driven financial services
- Primarily Austrian customers & select client relationships in Germany and Switzerland
- €381m new originations in H1 '17 ... focus on risk-adjusted returns and repricing

Internati	ional Busi	iness	
€ millions		Profit	before tax
	(38	8%)	
	56	•	
		34	
	H1 '16	H1 '17	Delta
Core rev.	67.8	65.4	(3.5%)
OPEX	(13.3)	(15.0)	13%
C/I ratio	20.1%	23.1%	3.0pts
Pre-tax RoE <sup>1)</sup>	21.8%	14.9%	(6.9pts)
Assets	5,040	5,130	2%
NPL ratio	0.0%	0.9%	0.9pts

- Focus on Western Europe and United States
- €758m new originations in H1 '17 ... driven by portfolio and real estate financing
- Strong credit profile across international assets ... avg. LTV of real estate assets <60%</li>
- Higher risks costs due to precautionary provisions booked on two deals in the oil & gas sector with exposure of €45m

### **Treasury Services & Markets**

€ millions		Profit	before tax
	+2	8%	
	21	27	
	H1 '16	H1 '17	Delta
Core rev.	28.2	24.9	(12%)
OPEX	(8.0)	(8.0)	_
C/I ratio	27.7%	23.1%	(4.6pts)
Pre-tax RoE <sup>1)</sup>	13.3%	16.7%	3.4pts
Assets	6,302	7,799	24%
NPL ratio	n/a	n/a	_

- Management of the Bank's portfolio of financial securities and the liquidity reserve
- Excess liquidity increased from TLTRO II
- Focus on high credit quality, shorter duration, strong liquidity positions and solid diversification ... 97% of portfolio investment grade

#### 1) @12% CET1

## Agenda



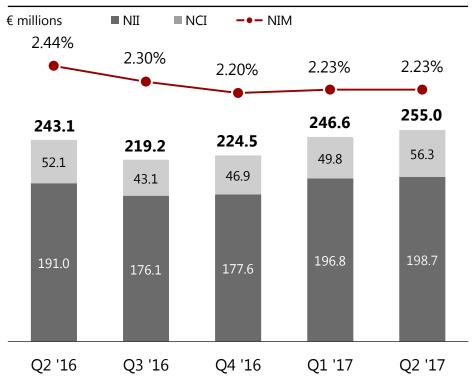
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## P&L details – core revenues



Growth driven by customer loans, lower funding costs and fee income

#### **Core revenues**



**Customer loans** | € billions and in % of total assets

23.7	23.9	28.5	28.2	28.0
68%	70%	72%	70%	71%

### Summary (YTD)

- Net interest income (NII) up 5% vPY driven by core product growth, pricing initiatives and lower funding costs
  - Net interest margin (NIM) stable at 2.23% vs. Q1 '17
  - Focus on consumer and international lending
  - Reduced funding costs ... blended overall retail deposit rate down to 0.19% vs. 0.28% year-on-year
  - Customer loans at 71% of total assets

### • Net commission income (NCI) improving

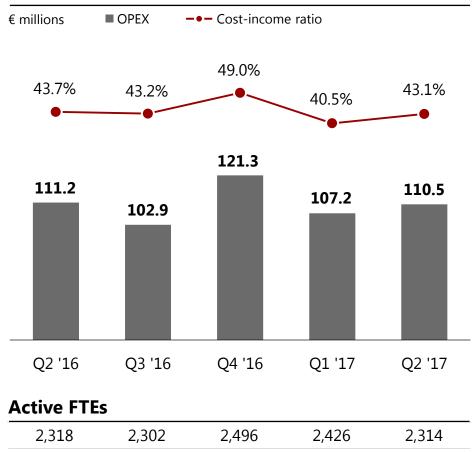
- Positive trend over the past four quarters
- Favorable development across current account boxes ... 47,000 new boxes sold since launch
- Strong performance of securities business with sales of €878m in H1 '17 ... up 5% vPY

## P&L details – operating expenses



Restructuring investments paying off

### **Operating expenses**



### Summary (YTD)

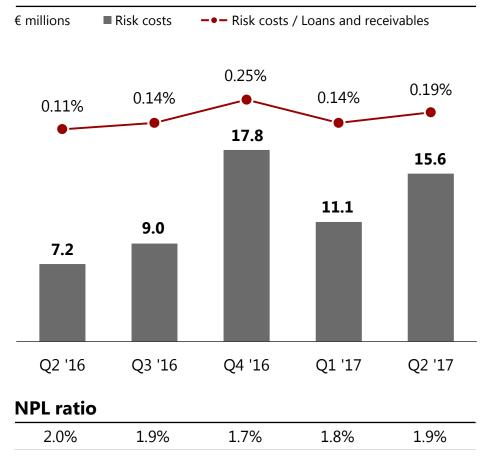
- Operating expenses up 1% vPY ... driven by fully absorbing recent acquisitions completed during Q4 '16 ... booked €11m restructuring in H1 (thereof €8m in Q2)
- Operating expenses are expected to decrease over the year as integration efforts from recent acquisitions are realized
- Cost-income ratio of 41.7% ... down 0.9pts vPY
- Focus on operating efficiency given overall market dynamics ... shifting customers to digital networks
- Continued investments to address evolving banking landscape and customer needs ... introducing new technologies (online & mobile banking), big data analytics and front/back office process optimization

## P&L details – risk costs



Proactive risk management to maintain conservative risk profile

### **Risk costs**



### Summary (YTD)

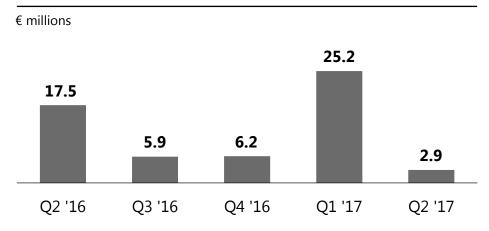
- Absolute risk costs up 68% vPY driven by precautionary provisions booked on exposures in the oil & gas sector ... however, risk cost ratio at 17bps
- Customer Ioan franchise focused on developed markets ... 70% DACH region / 30% Western Europe & United States
- NPL ratio largely stable at 1.9% ... favorable risk metrics across business segments
  - BAWAG P.S.K. Retail: NPL ratio 2.1% ... coverage ratio 83%
  - easygroup: NPL ratio 2.9% ... coverage ratio 90%
  - DACH Corporates & Public Sector: NPL ratio 0.9%
     ... coverage ratio 94%
- Continued focus on proactive risk management and maintaining a conservative risk profile

## P&L details – regulatory charges & taxes



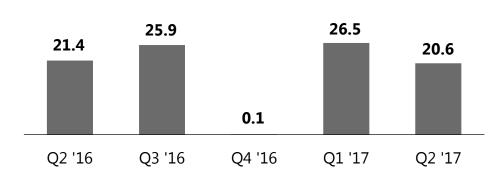
H1 2017 net profit considerably impacted by one-off effects

### **Regulatory charges**



### Taxes

€ millions



### Summary (YTD)

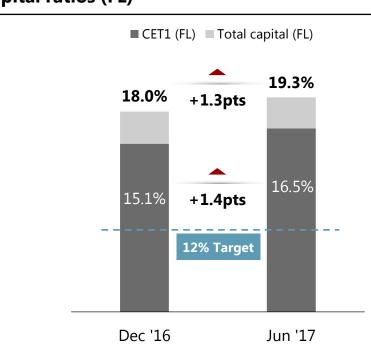
- **Regulatory charges front-loaded in H1** ... accounts for ~90% of total regulatory charges anticipated for the full year
- Regulatory charges include bank levy, contributions to the deposit guarantee scheme, contributions to the single resolution fund and supervisory charges

- One-time tax income of €39m in H1 '16 due to the recognition of deferred tax assets on tax loss carryforwards
- Going forward, we expect our deferred tax assets from prior tax loss carryforwards to be fully absorbed

## Capital

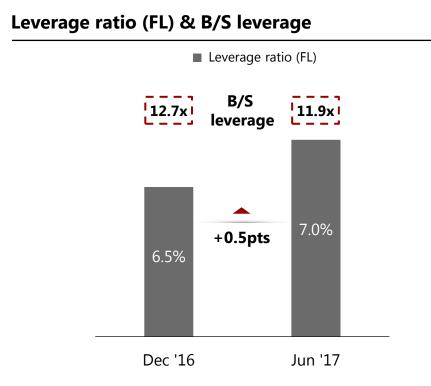






Capital ratios (FL)

- CET1 ratio (FL) significantly above target
  - Excess capital of €0.8b vs. 12% target
- CET1 ratio (FL) increase in H1 '17 mainly driven by profitability



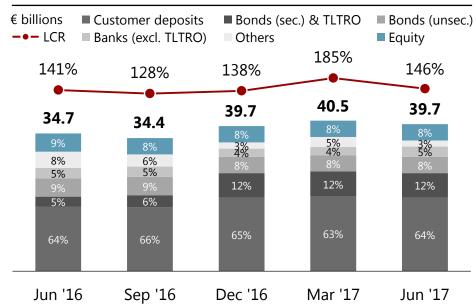
- Running a low leverage business model
- Strong leverage ratio (FL) of 7.0% and conservative B/S leverage of 11.9x

# **Funding & liquidity**



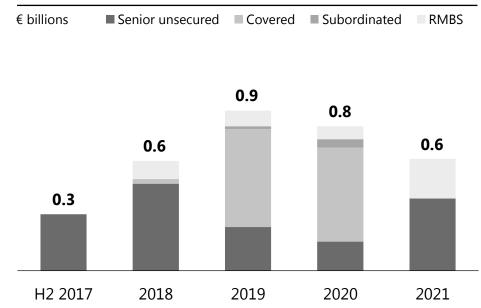
Funding strategy based on strong customer deposit base with focus on conservative liquidity profile

### **Funding structure**



- Funding strategy based on customer deposits >60% of total balance sheet (thereof 86% retail)
- Complemented by diversified wholesale funding with low maturity concentration
- Consistently strong liquidity coverage ratio (LCR) significantly above regulatory requirements

### **Own issues redemption profile**



- Balanced maturity profile ... refinancing need in every single year <€1b</li>
- Low asset encumbrance of <20% allows opportunistic approach to minimize funding costs
- Fully integrated the LCR in short-term liquidity management and planning procedures

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# Strategic focus

Strategic pillars	Details
Growth in our core markets	<ul> <li>Focus on organic growth &amp; bolt-on acquisitions access customers through new partnerships / channels</li> <li>Grow share in core retail products in Austria and establish meaningful presence in Germany</li> <li>Continuously evaluating M&amp;A opportunities, with primary focus on the DACH region</li> </ul>
Making our customers' lives easier	<ul> <li>Drive end-to-end digitalization across value chain continued focus on product simplicity &amp; consistency</li> <li>Implement big data &amp; predictive analytics to improve customer experience</li> </ul>
Efficiency is key to winning	<ul> <li>Leverage new technologies (buy/build/partner) to enhance customer experience</li> <li>Maintain strict cost control throughout the entire organization, while investing in top talent</li> <li>Further automate &amp; simplify our processes through process re-engineering and digitization</li> <li>Invest in technology infrastructure, rationalize physical footprint and leverage new distribution channels</li> </ul>
Safe and secure	<ul> <li>Maintain Solid balance sheet with low risk, low leverage and strong capital ratios</li> <li>Maintain high percentage of deposit funding &amp; strong liquidity profile</li> <li>Continue to focus on risk-adjusted returns and proactive risk management</li> </ul>



## M&A focus



Actively pursuing bolt-on acquisitions to build out customer franchise

Acquisition track record			M&A strategy
signed Q3 '17	SUDWESTBANK	€7.4b assets, 100k customers	<ul> <li>We believe consolidation will occur in Austria and across the European banking landscape at varying speeds</li> </ul>
signed <b>Q1 '17</b>	PayLife Commercial card issuing business	1.7m credit and prepaid cards, 650k customers	<ul> <li>Continuously evaluating M&amp;A opportunities with a disciplined, rigorous and systematic internal due diligence process</li> </ul>
closed 2016	<b>start :</b> bausparkasse	€2b assets from 23k customers, 500k savings customers	<ul> <li>Primary focus on DACH region and select opportunities in Western Europe</li> <li>Well-established integration process allowing for</li> </ul>
		[]	swift onboarding and realization of synergies
closed 2016	IMMO-BANK	€1.6b assets, 3.5k customers	<ul> <li>Integrate into simple, efficient and low-risk retail &amp; corporate customer franchise</li> </ul>
closed 2015	VB Leasing	€0.7b assets, 50k leasing contracts	<ul> <li>Capitalize on customer acquisition and cross-selling opportunities</li> </ul>

## Südwestbank acquisition



### Südwestbank at a glance

- Founded in 1920s as a regional lending cooperative in Stuttgart
   ... well recognized brand focused on Baden-Württemberg
   region, one of the most successful economic regions in Europe
- €7.4b assets, ~100k customers, ~650 employees, 28 branches
- Full retail product & system capability, 3rd party B2B platforms
- Strong position in SME, often family-owned business
- Strong growth in lending and deposit products

#### Strategic rationale & integration approach

- **DACH growth** ... positioned along corridor between Austria, Germany and Switzerland
- German beachhead set up ... enabling bolt-on transactions
- Fully functional system & business platform ... buying well-established franchise
- **1** Review existing channel & product offering / profitability
- **2** Develop retail franchise ... pursue organic and inorganic opportunities
- **3** Drive cost efficiency through technology and optimization

#### Balance sheet & P&L highlights<sup>1)</sup>

Balance sheet	Customer deposits	
€7.4b	€5.6b	
Customer loans	CET1 ratio	
€4.2b	12%	
€ millions	<b>2016</b> <sup>1)</sup>	
Net interest income	103	
Net fee and commission income	33	
Gains & losses and other operating incom	e and expenses 7	
Operating expenses	(95)	
Risk costs & regulatory charges	(23)	
Profit before tax	25	

1) FY 2016 figures as reported by Südwestbank; figures exclude interest income of €57m from an equity investment portfolio which was sold in January 2017



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## **Annex – Definitions**



B/S leverage

Total assets / IFRS equity

#### Common Equity Tier 1 capital (CET1)

Based on IFRS CRR regulatory figures (BAWAG Holding Group) including interim profit and year-to-date loan-loss provision movements, excluding any transitional capital (fully loaded)

**Common Equity Tier 1 ratio** Common Equity Tier 1 capital (CET1) / risk-weighted assets

**Cost-income ratio** Operating expenses (OPEX) / operating income

#### **Coverage ratio**

(Loan-loss provisions + allowance for incurred but not reported losses + provisions for financial guarantees given + collateral) / non-performing loans

#### **IFRS** equity

Equity attributable to the owners of the parent; excluding minorities

#### **IFRS tangible equity**

IFRS equity reduced by the carrying amount of intangible assets

#### Leverage ratio

Common Equity Tier 1 capital (CET1) / total exposure (calculation according to CRR, based on BAWAG Holding Group); as of September 2016, the total exposure calculation was adapted from 3-month averages to an end-of-period figure in line with changed regulatory requirements

#### Liquidity coverage ratio (LCR)

Liquid assets / net liquid outflows (calculation according to CRR, based on Promontoria Sacher Holding N.V. Group)

#### Net interest margin (NIM)

Net interest income (NII) / average interest-bearing assets; as of year-end 2016, the ratio's denominator was changed from average total assets to average interest-bearing assets and applied retroactively

#### Non-retail customer business

Sum of the business segments "DACH Corporates & Public Sector" and "International Business"

#### **NPL** ratio

Non-performing loans (NPLs) / exposure; as of June 2017, the ratio's denominator was changed from loans and receivables (incl. provisions) to exposure in line with regulatory requirements and applied retroactively

#### Retail customer business

Sum of the business segments "BAWAG P.S.K. Retail" and "easygroup"

Return on equity (RoE) Net profit / average IFRS equity

**RoE (@12% CET1)** Return on equity calculated at a fully loaded CET1 ratio of 12%

#### Return on tangible equity (RoTE)

Net profit / average IFRS tangible equity

#### **RoTE (@12% CET1)**

Return on tangible equity calculated at a fully loaded CET1 ratio of 12%

#### **Risk cost ratio**

Provisions and loan-loss provisions, impairment losses and operational risk (total risk costs) / average loans and receivables (incl. provisions)

#### **RWA density**

RWA / total assets

#### **Total capital**

Based on IFRS CRR regulatory figures (BAWAG Holding Group) including interim profit and year-to-date loan-loss provision movements, excluding any transitional capital (fully loaded)

#### **Total capital ratio**

Total capital / risk-weighted assets